



# 2023 AGM

Working Towards a Sustainable Future

Presented Virtually

Wednesday, September 20, 2023



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# Agenda



Welcome

Land Acknowledgement

Call to Order

Chair, Board of Directors

Approval of 2022 AGM Minutes

Chair, Board of Directors

Board Chair's Address

Chair, Board of Directors

Executive Director's Address

Executive Director

Audited Financial Statements

Treasurer, Board of Directors

Auditor for the Year Ending March 31, 2023

Approval of Auditor

Treasurer, Board of Directors

Nominations to SAFSS Board of Directors

Directors: Slate and Nominations

Thanks and Motion to Adjourn

Chair, Board of Directors

# Land Acknowledgement

The land we stand on today is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples.

We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaties signed with multiple Mississaugas and Chippewa bands.

# To Our Stakeholders

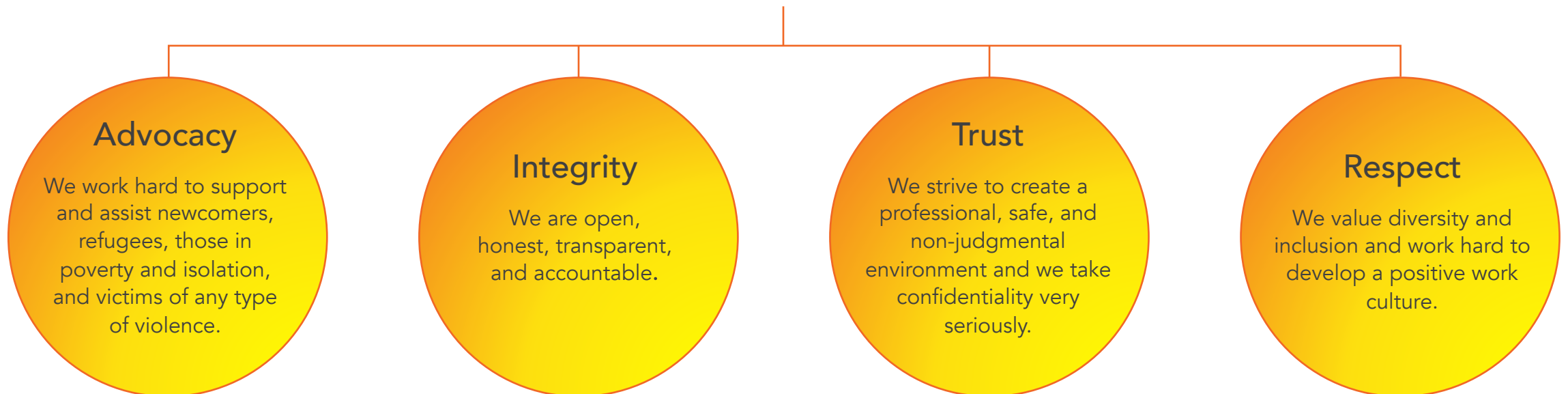
## Our Mission

To empower and assist our community in accessing opportunities, in building their lives, and in fulfilling their dreams.

## Our Vision

A community that is equitable, inclusive, accessible, and welcoming of all.

## Our Values



# Draft Minutes 2022 AGM

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## DRAFT MINUTES 2022 Annual General Meeting

IDENTIFICATION BOX	
Meeting	Annual General Meeting
Date/Time	September 20, 2022
Location	Virtual Google Meet
	Meeting convened at 6:35 p.m., and adjourned at 7:15 p.m.

### Board Members Present

- |                           |                                 |                         |
|---------------------------|---------------------------------|-------------------------|
| 1. Patrick Madden (Chair) | 2. Roger Ramkissoon (Treasurer) | 3. Kenneth Edeh         |
| 4. Maxwell Watson         | 5. Anupma Sharma                | 6. Jonathan Evangelista |
| 7. Katherine Yep          | 8. Abbas Hazer                  | 9. Mirela Paunescu      |

### Regrets:

### Board Nominees

1. Dotti Zhang
2. Sourav Addy
3. Dasrat Prasad

### Minutes

#### Discussion Highlights

Prior to proceeding with the formal meeting, the Executive Director (ED) introduced a staff member for the Land Acknowledgement and special guests where recognized for attending the AGM:

#### 1. AGM Business Meeting:

SAFSS' Annual General Meeting was called to order by the Chair at 6:35 p.m. The Chair, Patrick Madden confirmed quorum and described the voting process: the Google Meet Chat box was to be used by members (only those members with voting rights) to state if they opposed or were abstaining from voting or a motion; the chat box was also used to move and second motions for approval. Participants were reminded of their eligibility to vote.

#### 2. Approval of the Agenda

The Chair proposed a motion to approve the Agenda; Kenneth Edeh seconded it. The Chair conducted the vote asking for those opposed and those abstaining via Chat. The agenda was approved unanimously as presented (6:39)

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### 3. Approval of 2021 AGM Minutes:

The Chair motioned for the approval of the Minutes from SAFSS' previous AGM held on November 14<sup>th</sup>, 2021. Mirela Paunescu seconded it. The 2021 AGM Minutes were approved unanimously (6: 40)

### 4. Chair's Report (6:43)

The Chair covered all highlights of the deeds that were performed over the years. He expressed satisfaction and optimism about the improved stability of the Organization and the progress that had been achieved. The Chair also mentioned the financial instability that SAFSS suffered over the years and how those issues were addressed. It was also mentioned that SAFSS had been approved for an extended five-year funding term appose to a yearly term. The Chair delivered his report and thanked all the SAFSS staff and Volunteers who had gone above and beyond during the difficult times. He also expressed gratitude, on behalf of the Board, to SAFSS' Funders and other supporters.

### 5. Executive Director's Report (6:50)

The ED addressed the attendees, welcoming all the guests, and thanked the members of the Board, and staff. A special thanks was addressed to the Chair for his great work, leadership skills and his commitment to reinvent the Organization during his time serving on SAFSS' Board.

The ED provided a brief outline of the many successes that the Organization achieved and the ways SAFSS staff had risen to the occasion to make sure the community's needs were met. The ED expressed thanks to all the Funders for their continuous support. The ED pointed out that the pandemic had impacted mostly the marginalized communities, people of color, seniors, and victims of gender-based violence and that the non-profit sector is key for the post-pandemic recovery efforts. The ED added that SAFSS is striving to open its offices/centres at all location to address the needs of the community.

### 6. Treasurer's Report (7:00)

SAFSS' Treasurer Roger Ramkissoon was introduced. The Treasurer presented the Auditor's report and the Organization's financial statement for the period of April 1, 2021 to March 31, 2022. A brief explanation was given by Sohail Raza, the Auditor from (SRCO). The Treasurer opened the floor for questions using the chat feature.

The Treasurer proposed a motion to approve the financial statement and Kenneth Edeh seconded the motion. The motion was approved unanimously. (7:05)

The Treasurer proposed a motion to approve the appointment of the auditors (SRCO) and Katherine Yep seconded it. The motion of the Auditor's appointment was approved unanimously. (7:08)

### 7. Nominations to SAFSS Board of Directors

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The Chair thanked all who had helped strengthen the structure of Organization and enumerated those continuing and/or being put forward for reappointment.

The Chair put forth a motion to accept the new slate of elected board members and Kenneth Edeh seconded the motion. The motion was unanimously approved (7:13)

#### **Board Members Whose Terms are Expiring – Not Standing for Re-election**

Patrick Madden (appointed in June 2017)

#### **Current Board Members Whose Appointments Extend to September 2023**

Roger Ramkissoon (appointed in November 2019)

Mirela Paunescu (appointed in September 2021)

Abbas Hazer (appointed in September 2021)

#### **Current Board Members Whose Terms are Expiring - Recommended for Further 2 - year Term**

Kenneth Edeh (appointed in November 2018)

Jon Evangelista (appointed in November 2020)

Anupma Sharma (appointed in November 2020)

Maxwell Watson (appointed in November 2020)

Katherine Yep (appointed in November 2020)

#### **New Board Members Recommended for 2 year Appointments**

Dotti Zhang

Sourav Addy

Dasrat Prasad

#### **8. Motion to Adjourn**

Having completed the business of 2022 AGM, the Chair proposed a motion to adjourn at 7:15 p.m. The motion was approved unanimously.



# Board Chair's Address



2022 marked another year of success for the SAFSS team. By our standards, success refers to a few key areas including the sustainability of our programs and diversification of our funding among others.

Since the inception of SAFSS in 1989, we have come a long way in serving a range of East Toronto residents. What started out as a hub to serve women experiencing violence, has grown into an agency providing language classes, supporting children, all while staying true to our core values. 2022 was no different. During the year, we served well over 2,700 clients from over 15 countries, speaking over 20 languages. This in itself is a testament to the work we do as an Agency to help integrate newcomers into Canada. Our clients include children, adults, and seniors.

The past year was unique for the agency as we continued to face challenges associated with the recent pandemic, but was driven to ensure that our program delivery was impacted to a minimum. We continued to offer creative ways for our clients to engage while doing our best to maneuver local health guidelines. The result was a success as our commitment to our clients paid off in numerous ways including added funding from our partners.

Like all non-profit Boards, we also faced our fair share of challenges including those associated with the interpretation of COVID mandates, recruitment, limited core funding, and the need to do more with less. That said, I am proud as Chair to say that as a very diverse team of governance professionals, we weathered the storm and can finally see the silver lining on a few of these issues.

Though we still have lots of work to do, I want to take this opportunity to thank the Board of Directors who are contributing their personal time and effort to assist in governing an agency that continues to make meaningful contributions to Canadians. Your commitment, loyalty, and expertise are greatly appreciated. For those members with expiring board terms, we appreciate your contributions over the last few years and wish you well in future endeavors. For those members continuing, we truly thank you for your service and look forward to greater achievements in the year ahead.

I would be remiss if I did not publicly thank the Executive Director and all staff who contribute to the positive outcomes of this agency. Without you, we have no agency. While we recognize there are so many opportunities available in the work world, you have chosen to support SAFSS through your career choices. This is definitely not going unnoticed, and on behalf of the Board of Directors, it truly is a pleasure working with all of you, so thank you for the important work you do. Thank you for choosing SAFSS.

In closing, I would like to express gratitude to our funding partners who continue to show support for the work we do. This is a testament to your commitment to ending violence, ending language barriers while helping to support newcomers and their integration into Canadian life.

On behalf of the Board, we look forward to serving you in the future.

*Roger Ramkissoon*  
Board Chair

# Executive Director's Address



As we look back on the year 2022-23, it is with a profound sense of gratitude and accomplishment that I address you in this annual report. Settlement Assistance & Family Support Services (SAFSS) has continued to be a beacon of hope and empowerment for individuals and families in our community.

I am honoured to share the remarkable journey we've undertaken together.

Our commitment to facilitating integration, fostering resilience, and promoting unity has never been stronger. In the face of challenges, we have not wavered but instead risen to the occasion, demonstrating the incredible impact that can be achieved when compassionate hearts and determined minds come together.

Throughout the year, SAFSS has witnessed inspiring stories of newcomers finding their place, parents strengthening their families, and individuals unlocking their potential. Each success story, no matter how small, represents a step toward a brighter future. It's the cumulative effect of these steps that transforms lives and shapes the fabric of our community.

We owe our achievements to the collective efforts of our dedicated staff, passionate volunteers, and the unwavering support of our funders, partners and donors. Your belief in our mission propels us forward, giving us the strength to overcome obstacles and continue making a difference.

As we look ahead to 2024 and beyond, our vision remains steadfast. We aspire to be a centre of empowerment, a place where every individual who walks through our doors finds the support they need to thrive. We will continue to innovate, adapt, and evolve our programs to meet the changing needs of our diverse community.

I extend my deepest appreciation to all who have been part of this journey – our funders, volunteers, staff, partners, and donors. Your dedication fuels our passion, and your support propels our mission forward.

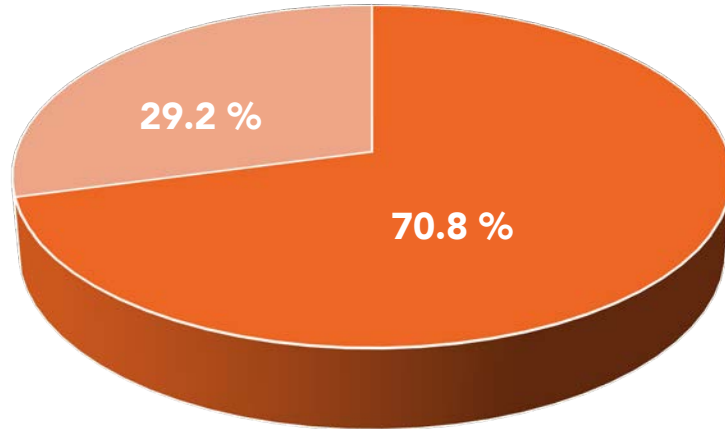
Together, let us embrace the opportunities and challenges that lie ahead. With determination, there is no limit to what we can achieve. Thank you for being an integral part of the SAFSS family.

Empowering lives and building futures – that's the essence of SAFSS.

*Dr. Sudip Minhas*  
*Executive Director*

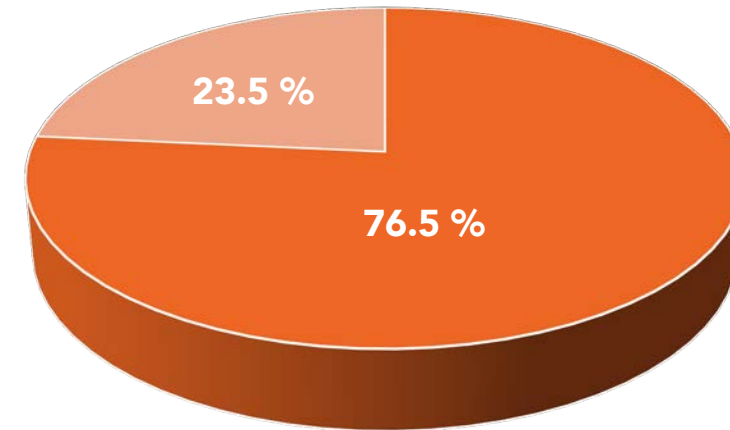
# SAFSS Operational Highlights

## Clients Seen



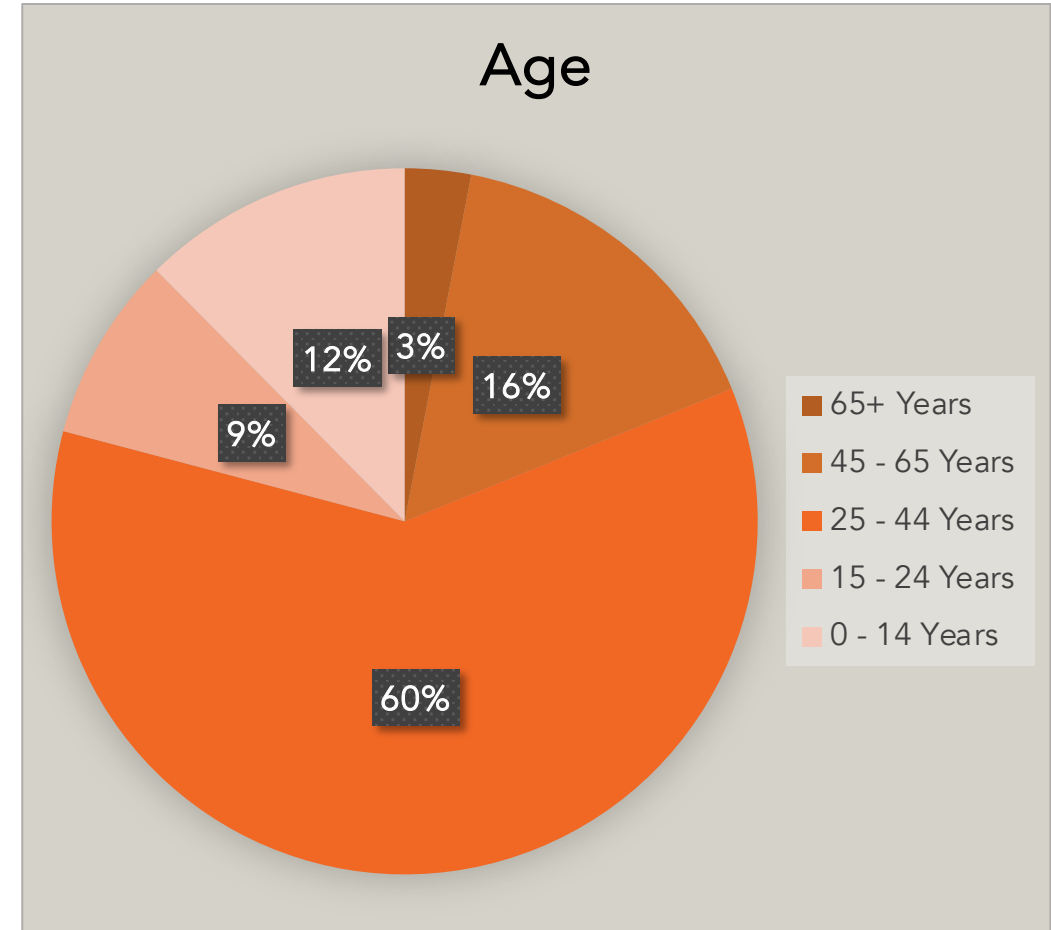
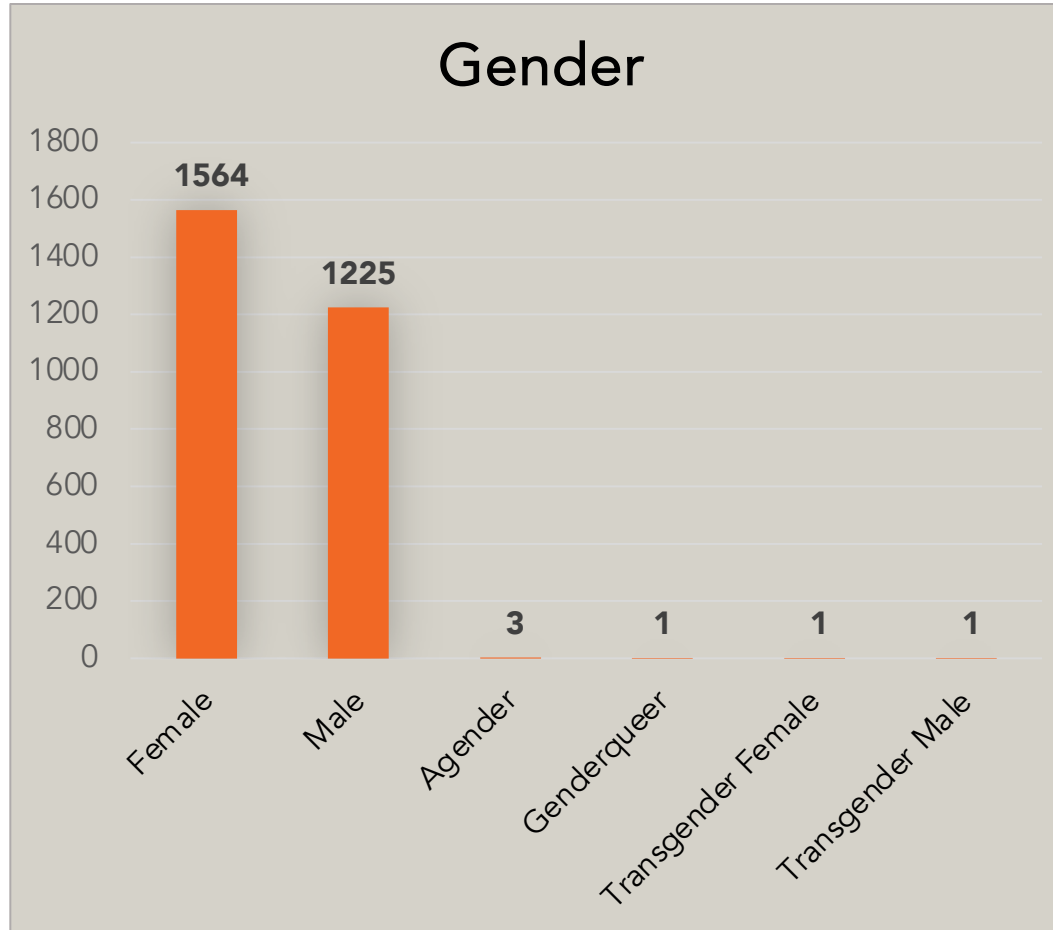
- New Clients: 1,978
- Returning Clients: 817

## Families

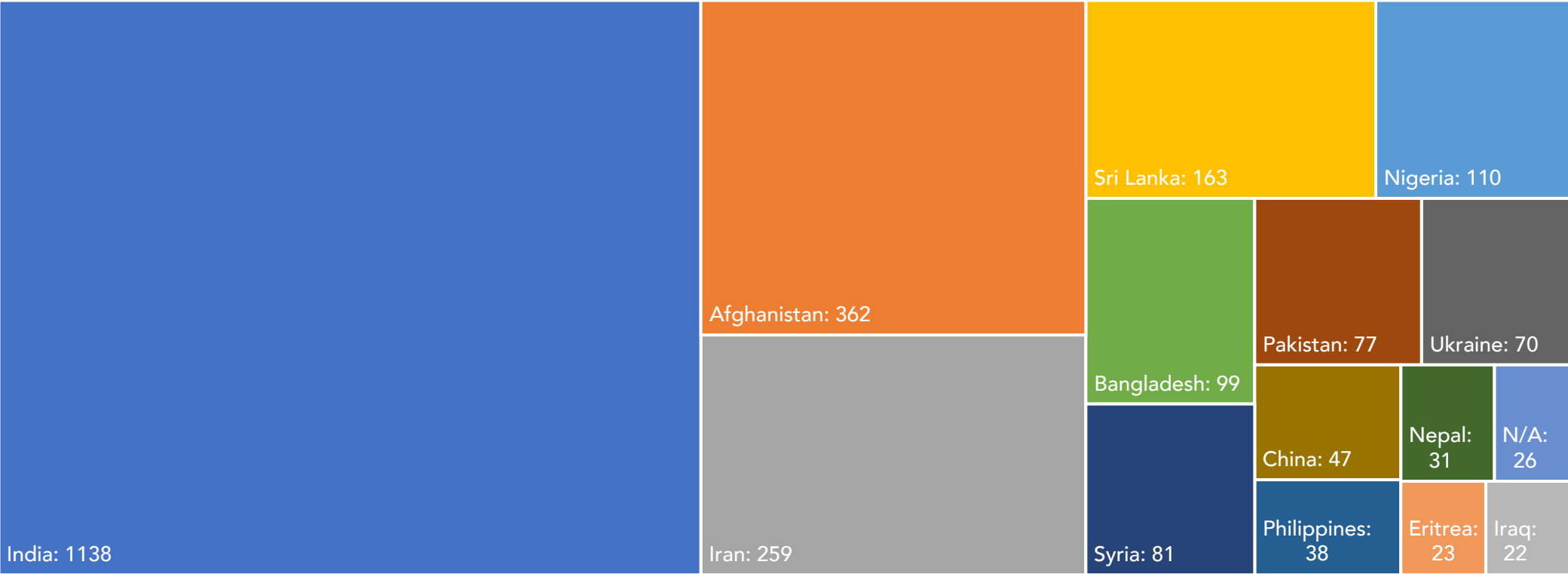


- New Families: 767
- Returning Families: 235

# Client Demographics



# Client Ethnicity



# Violence Against Women (VAW)

## Program Services

- 1** VAW Counselling Services – MCCSS  
Women served: 199
- 2** Transitional Housing Support Program – MCCSS  
Women served: 330
- 3** Support Groups for Violence Against Women – CSP  
Participants: 439
- 4** Support Groups for Isolated Afghan Seniors – CSP  
Participants: 1351
- 5** English Conversation Classes – BINGO – City of Toronto  
Students attended: 1440
- 6** Client Assistance Program (CAP)  
Delivery of grocery and friendly visits: 48
- 7** Volunteers at Dolphin Bingo Hall  
Volunteers: 96
- 8** Men Make A Difference – Behavioural change for healthy relationships.

# Violence Against Women (VAW)

## Community Impact

Our services have a positive impact on SAFSS as an organization and the community at large. Our services cause a ripple effect which starts by educating and empowering women.

Educated and informed women are key to reducing poverty, improving economic growth, and enhancing social development. Our VAW program focuses on education, counseling, crisis intervention, and support services to survivors of domestic violence and isolated seniors. By providing these programs and facilities we remove barriers that block clients from moving ahead.

When women are educated and meaningfully employed, they spend the majority of their wages on family and in their community. Children are more likely to go to school and get an education. The services we provide that we are providing to our women are vital to unlocking prosperity for the marginalized, underrepresented and vulnerable women and the most disadvantaged communities.

The more people become aware of the excellent services SAFSS provides, the more our image grows in the community as a reliable, dependable organization, which then warrants getting more funding, giving us the license to do bigger and better things.



# VAW: Client Stories

I am Shaghayegh. I am lesbian who migrated to Canada in 2019 and I currently live here as a refugee. I rented a place with my local partner to start a better life, but despite this decision, I faced difficulties and practically couldn't continue living with her and her son due to ongoing domestic abuse.

My family doctor advised me to separate from my partner, so my family doctor submitted my SPP application to the City of Toronto. However, the city of Toronto rejected my SPP application in June 2023 and gave me 30 days for an appeal letter.

In challenging circumstances, I tried to find a professional worker to help me within my limited time, but no organization accepted my case. I had just 3 days to expire my opportunity to submit an appeal letter. When I reached out to SAFSS, with the help and support of Jila, I was able to fulfill my wish.

Jila prepared a detailed appeal letter for me along with all the necessary documents for the city, and on August 25, 2023, the city approved my case. I am very grateful for this great and compassionate assistance that was provided in this short window of opportunity. Jila's support helped me get out of my critical situation and find hope for the future.

When I wrote this email, my tears flowed, a sign of the depth of my emotions. In the difficult circumstances I was in, I was merely surviving and had no hope. But now, with SAFSS and Jila's help, I have the motivation to fight against my problems and look towards a new life with hope. I owe it to Jila for bringing back the light of hope to my heart



# VAW: Client Stories

I am Moumita and I am a client of SAFSS. I am very pleased with the service and support that I have received from SAFSS and its partner organizations.

I was introduced to SAFSS by my legal aid lawyer. My councillor is Soraya. When I first came to SAFSS I had so many questions in mind, I was scared, confused and uncertain about how I was going to come out of a violent situation all by myself all alone in this country.

Soraya was very supportive and caring. She understood all the mixed emotions that I was going through and she comforted me. She made me understand better the cycle of abuse and helped me to brainstorm and bring out solutions by myself.

As I was working on getting a job I was in constant touch with her and I requested her to apply for housing for me. I was in the process of planning to leave my abusive husband and I kept getting her advice whenever required.

Once I got the job and completed my probation, I decided to move out, Soraya and my social worker guided me through the process. Soraya helped to arrange for a place where I could rent and stay safe at minimal rent since I hadn't had housing apartment that time.

Zareena from SAFSS helped me to get a lawyer who understood my situation and helped me secure my divorce as soon as possible with minimal cost possible. Soraya was in constant touch throughout the legal ups and downs provided me advice whenever required.

About about a year that I lived in the rental place I got approved for housing. I now live in the housing apartment. It feels great to have my own place safe and secure. I pay RGI rent which helps me a lot financially. SAFSS also connected me to furniture bank and help me get all the necessary furniture required to move.

Soraya connects with me time to time to check on me. She also helped me connect to various other organizations to provide support to me on financial planning, taxation and mental health support and other important services when I am in need of them. I feel safe, secure and confident now much better than before.

SAFSS is indeed an important organization to be in the community for women like me, who experienced or are experiencing domestic abuse and wants to get out of it to live a happy healthy life.

# Settlement Services

Settlement services include assessment, orientation, referral, information, completing of government documents, advocacy and counselling for new immigrants and settled immigrants.

## Information & Orientation Program (I&O)

I&O addresses the settlement needs of Permanent Residents and convention refugees. This program provides settlement and integration services to newcomers by providing information, referrals, and guidance to better understand life in Canada and feel empowered to make informed decisions about their settlement needs.

I&O allows the newcomers to have timely, useful, and accurate information to make informed settlement decisions and help them navigate Canadian systems, including laws, rights, responsibilities, and how to access community resources.

- **2,116 unique clients** received settlement services in the year 2022-2023 under IRCC.
- **594 returning clients** were served under I&O Settlement Program funded by IRCC.
- **1,522 new clients** were served under I&O Settlement Program funded by IRCC.



# Settlement Services

## Newcomer Settlement Program (NSP)

NSP provides services to permanent residents, Canadian citizens, convention refugees, refugee claimants, live-in caregiver, visitors, work permits, and Minister's permit holders who have special permission to remain in Canada.

- **570 Unique Clients** received Settlement Services under the NSP program.
- **700 One-On-One** services were delivered through an in-person or remote interaction between a newcomer for the purpose of assessing needs, providing information, making referral services.



# Settlement Services

**35 Group Sessions** were held under the IRCC Program and **8 Group Sessions** were held under NSP Program in the 2022-23 fiscal year to educate, empower, and assist newcomers in their settlement and integration.

Workshop topics included:

- Struggling to find employment;
- Tenant and landlord rights and obligations;
- Accessible funding resources to assist families;
- Worker's rights;
- Vaccine confidence - The COVID-19 Vaccine for Adults and Children;
- Information session on Canada Pension and Old Age Security (OAS);

- Knowledge about voting, police and community safety, subsidized housing, housing help centre, drama & public speaking;
- Prevention of fraud and scams;
- Building skills for positive mental health;
- Road safety pedestrian Impact-Accident Awareness Inc.;
- Financial literacy information session;
- How to start a business in Canada; and,
- Many more important topics that help newcomers to learn about Canadian systems and make informed decisions about their life in Canada.

# Settlement Services: Success Stories



My name is Ahmad. I am married and have 3 kids. I fled Syria with my family in 2019, arriving in Canada with no English skills, no money, and no help. When I came to Canada, the scenario was different and I was upset because I didn't have anyone who could guide me on the right path; until I heard about SAFSS.

SAFSS assisted me and my family in numerous ways, including helping me enrol in English classes and find employment. I have started my LINC classes at SAFSS from level 1 and completed level 4. I am confident now in communicating with others. I have learned a lot about my rights and responsibilities, and Canadian history at the school.

I had a very pleasant experience with the SAFSS team, and I truly value how kind and knowledgeable each member of the SAFSS

staff is about their area of expertise. They always give me the right advice, and my counsellor is a kind speaker and patient listener. Special thanks to Hussein – last month, I was in a panic because of an issue and I asked him many questions. He listened carefully and responded to all of them. He also provided me with patient, respectful advice without passing judgment.

When the pandemic was spreading through Toronto last year, my settlement counsellor at SAFSS assisted me in filling out my citizenship application. Almost everywhere had a closed sign. The level of service provided by the settlement team is, in my opinion, excellent. It has greatly benefitted many immigrants, including myself.

# Settlement Services: Success Stories



Kavitha was working in Muscat as a teacher. Due to the situation in her country, she wanted to find permanent residency outside Sri Lanka. Canada seemed the right choice since she spoke English and that would help her with her career.

Kavitha was well guided by SAFSS staff. Their patient and caring approach helped her when she was struggling emotionally. At SAFSS, Kavitha felt welcomed and that made her feel like she belonged. Helpful guidance from SAFSS put her in the right direction, and slowly she adapted to life in Toronto.

The settlement counselor at SAFSS patiently answered all of Kavitha's questions: How to dress for the cold weather in Canada, how to network and volunteer, and many other useful tips.

Kavitha thought it would be easy to settle in and find her dream job. Although it took longer than she had expected, it wasn't a very difficult journey because she got all the information and support that she needed at the right time. By following SAFSS' Action Plan, things fell into place.

She wasn't sure if she should stick to teaching or change to another profession. She realized there are lots of opportunities and this gave her the confidence to move forward. IRCC's group sessions and guidance helped her to network with so many people that she managed to find a job. She is now working a full-time job and able to volunteer with a local church.

– Settlement Counsellor, Augustine Jegasothy.

# LINC

## Language Training and Skills Development

The transition from online to hybrid and recently to in-person classes was challenging and a learning experience for all including staff and learners. Yet, motivation, optimism, and resilience made the transition successful. Therefore, by the beginning of the new fiscal year of April 2023, all levels are delivering in-person computer-assisted language classes.

In the fiscal year 2022-2023, 521 clients were served.

The top five countries and languages served were Srilanka (Tamil), Afghanistan (Dari, Farsi, Pushto and Persian), Ukraine (Ukrainian), China (Mandarin and Cantonese) and Congo (French).

There were 102 children attended the Care for Newcomer's Children (CNC) program which catered to infants, toddlers, and preschool children.

Citizenship classes were offered online for three days in the evening. There were 36 students who attended the program and 7 students received their Citizenship.



# LINC

## Information Sessions

Police and Safety, Community Crisis Centre Services, Health and Safety, 211, SAFSS Services, and Health and Safety.

## Field Trips

Queens Park and City Hall.

## Six-week storytelling program offered in partnership with the Community Guild Art

Community Arts Guild worked with the instructors and students to convene interactive online events combining music, drama, storytelling, and art.

The benefits of using art for learning and self-expression went beyond language skills; we saw improvements in students' self-confidence, sense of belonging, and overall well-being and mental health.

The artists were skilled and sensitive facilitators, and they brought their varied life experiences and artistic excellence to the storytelling.





# LINC: Success Stories

I am Jumakhan. My wife and I worked in the previous government of Afghanistan. We had a good and stable life there. Our children went to school, and we worked for the government every morning until 4 o'clock. But with the arrival of the Talibans, everything changed in our lives, work, friends and relatives. We didn't feel safe anymore, so we decided to immigrate to another country.

We went to Turkey. There, too, life was limited for us. From there, I applied for asylum in Canada. One year later, I succeeded in moving to this beautiful country, where everyone has equal rights. The best and most valuable thing is respect for all people. Upon entering Canada, the feeling of depression increased, my wife got depressed and the feeling of homelessness and being away from my family became more painful for me every day.

We were first sent to the City of Sault Ste. Marie. After spending a month there, I came to Toronto for a new life.

Until I started living here I didn't speak English very well. One of my friends introduced me to LINC classes at Finch and Tapscott. I started learning in Level 3 in March 2023.

I like coming to school everyday. Our teacher is very kind. She tries very hard and knows how to make her students adjust to the life in Canada. We talked about "culture shock" in class, and everyone shared their immigration story. It was good for me to hear that I am not alone. I really feel that this LINC school has become like a family for me. I started feeling like I'm at home. Everyone is so kind and helpful.

I feel like I am improving my speaking skills, and I have also become more confident in my abilities to have a conversation in English. This is important for me because I am an Uber driver, so I need to speak to my clients in English. I had a small problem with my Uber application. All the teachers helped me solve this problem by talking to the Uber Customer Service. I am very grateful.

As the days pass, I feel that coming to school and practicing English every day helps me a lot in my daily work. Now I can solve my problems on my own.

LINC made me feel like I have a second family. I am thankful to my teacher Dana teacher. I find her to be a good and hardworking.

# LINC: Success Stories

I arrived in Canada on May 20, 2022 from Afghanistan with a Bachelor's degree in Law and Political Science from Rana University in Afghanistan. I worked with the Ministry of Economy as a Women's Rights Activist for four years. An American Women Organisation sponsored me and once landed, I was given the opportunity to be a permanent resident in Canada.

The Morningside SAFSS LINC environment was safe and inclusive for me to explore and grow. Settling into my life from Afghanistan to Canada was not easy. The language barrier played an important role in my life to integrate into Canadian society.

I joined the SAFSS LINC program at the Morningside Centre class as a Level 4 student on December 12th, 2022. I was promoted to LINC 5/6/7 class on March 31st, 2023. At SAFSS, my current instructor Mrs. Yoges Jeevaraj and I are witnessing my academic improvement and it feels very rewarding for me! There were days where I was consumed and drained from thinking about my plans for the future. I knew I needed something more than just academic support; I wanted to talk to someone.

My manager, Mrs. Indira Basu, communicates with passion and with genuine care. I love my class so much because my peers and I feel closely attached to one another. Stories are important and powerful, whether it's my story or another student's story. SAFSS always makes sure to add to our stories through providing quality teaching and excellent support. I would have never thought that I would be writing a Success Story in an English class in Canada.

I feel proud that I chose SAFSS when I came to Canada with nothing but uncertainty. Some of my favourite tasks I enjoy in my current LINC class include: News Talk presentation, elements of short stories, writing academic paragraphs with grammar conventions, role-plays based on Canadian concepts, and watching award winning short movies that promote self-independence and positivity.

In the future, I am going to volunteer and gain Canadian volunteering work experience and then I would be able to pursue any office administrative position. As Betty Friedan, I would like to conclude with this inspirational quote, "Who knows what women can be when they are finally free to be themselves."

# Financial Statements



## Settlement Assistance and Family Support Services (SAFSS)

### STATEMENT OF FINANCIAL POSITION

As at March 31, 2023

	2023	2022
	\$	\$
<b>ASSETS</b>		
<b>CURRENT</b>		
Cash	131,188	139,407
Guaranteed investment certificates [Note 3]	12,108	12,108
Accounts receivable	80,193	37,019
Other receivable	67,569	54,069
Prepaid expenses	13,094	8,319
Harmonized sales tax recoverable	146,464	52,626
Receivables relating to leasehold improvements	189,840	—
	<b>640,456</b>	<b>303,548</b>
Security deposit	8,440	8,440
Receivables relating to leasehold improvements	—	140,936
Capital assets [Note 4]	190,918	128,472
	<b>839,814</b>	<b>581,396</b>
<b>LIABILITIES AND NET ASSETS</b>		
<b>CURRENT</b>		
Accounts payable and accrued liabilities	347,003	196,641
Deferred revenue [Note 6]	130,152	49,306
Deferred capital contributions - current portion [Note 7]	52,086	32,997
	<b>529,241</b>	<b>278,944</b>
Deferred capital contributions [Note 7]	129,288	95,476
	<b>658,529</b>	<b>374,420</b>
<b>Net assets</b>		
Unrestricted	157,312	151,143
Internally restricted	23,973	55,833
	<b>181,285</b>	<b>206,976</b>
	<b>839,814</b>	<b>581,396</b>

Commitments [Note 12]

See accompanying notes

On behalf of the Board of Directors

*Roger Ramkissoon* Director

*Dasrat Prasad* Director

## Settlement Assistance and Family Support Services (SAFSS)

### STATEMENT OF OPERATIONS

Year ended March 31, 2023

	Unrestricted Fund	Grant Programs Fund	Total 2023	Total 2022
	\$	\$	\$	\$
<b>REVENUE</b>				
<b>Operating grants</b>				
Immigration, Refugees and Citizenship Canada	—	3,264,770	<b>3,264,770</b>	3,205,925
Ministry of Children, Community and Social Services [Notes 8 and 9]	—	222,502	<b>222,502</b>	209,174
City of Toronto - CSP & Ontario works	—	79,475	<b>79,475</b>	78,307
Ministry of Citizenship and Multiculturalism - ARAH [Note 10]	—	53,153	<b>53,153</b>	—
Council of Agencies Serving South Asians - CASSA	—	33,000	<b>33,000</b>	10,000
Scarborough Center for Healthy Communities - SCHC [Note 11]	—	15,332	<b>15,332</b>	10,469
COSTI Partnership	—	12,658	<b>12,658</b>	17,210
Canadian Women's Foundation	—	—	—	42,077
Amortization of deferred contributions [Note 7]	—	42,542	<b>42,542</b>	26,507
Bingo proceeds	—	99,839	<b>99,839</b>	42,230
Donations & fundraising	5,293	—	<b>5,293</b>	11,293
Other income	4,444	—	<b>4,444</b>	2,556
	<b>9,737</b>	<b>3,407,151</b>	<b>3,416,888</b>	<b>3,288,511</b>
<b>EXPENDITURES</b>				
Staffing	—	2,264,214	<b>2,264,214</b>	2,252,325
Occupancy	—	709,140	<b>709,140</b>	641,963
Administration	—	137,399	<b>137,399</b>	86,188
Direct program	3,070	275,085	<b>278,155</b>	264,326
Amortization	—	43,603	<b>43,603</b>	30,071
Professional fees	498	9,500	<b>9,998</b>	16,665
Fundraising	—	70	<b>70</b>	99
	<b>3,568</b>	<b>3,439,011</b>	<b>3,442,579</b>	<b>3,291,637</b>
Excess (deficit) of revenue over expenditures	6,169	(31,860)	<b>(25,691)</b>	(3,126)

See accompanying notes

# Financial Statements



## Settlement Assistance and Family Support Services (SAFSS)

### STATEMENT OF CHANGES IN NET ASSETS

	Unrestricted	Internally restricted	Total 2023	Total 2022
	\$	\$	\$	\$
<b>NET ASSETS - BEGINNING OF YEAR</b>	<b>151,143</b>	<b>55,833</b>	<b>206,976</b>	210,102
Excess (deficit) of revenue over expenditures	6,169	(31,860)	(25,691)	(3,126)
<b>NET ASSETS - END OF YEAR</b>	<b>157,312</b>	<b>23,973</b>	<b>181,285</b>	206,976

See accompanying notes

## Settlement Assistance and Family Support Services (SAFSS)

### STATEMENT OF CASH FLOWS

Year ended March 31, 2023

	2023	2022
	\$	\$
<b>OPERATING ACTIVITIES</b>		
Deficit of revenue over expenditures	(25,691)	(3,126)
Amortization	43,603	30,071
	<b>17,912</b>	26,945
Change in non-cash working capital items		
Accounts receivable	(43,174)	98,954
Other receivable	(13,500)	(11,073)
Harmonized sales tax recoverable	(93,838)	11,263
Prepaid expenses	(4,775)	(1,350)
Accounts payable and accrued liabilities	150,362	142,393
Deferred revenue	133,747	73,888
<b>Cash provided by operating activities</b>	<b>146,734</b>	341,020
<b>INVESTING ACTIVITIES</b>		
Purchase of capital assets	(106,049)	(64,910)
Receivables relating to leasehold improvements	(48,904)	(140,936)
<b>Cash used in investing activities</b>	<b>(154,953)</b>	(205,846)
<b>(DECREASE) INCREASE IN CASH</b>	<b>(8,219)</b>	135,174
<b>CASH - BEGINNING OF YEAR</b>	<b>139,407</b>	4,233
<b>CASH - END OF YEAR</b>	<b>131,188</b>	139,407

See accompanying notes

# Board of Directors



Roger Ramkissoon  
Board Chair



Jonathan Evangelista  
Vice Chair



Dasrat Prasad  
Treasurer



Kenneth Edeh  
Secretary



Katherine Yep



Maxwell Watson



Abbas Hazer



Mirela Paunescu



Dottie Zhang



Sourav Addy



Anum Malik

# Our Funders

We would like to thank all of our funders for their continued support and faith in our capacity to deliver quality services to our clients. We look forward to their continued support.

- Immigration, Refugees and Citizenship Canada (IRCC)
- Ministry of Children, Community and Social Services (MCCSS)
- City of Toronto
- Ontario's Lottery & Gaming
- COSTI
- ARAH - Ministry of Citizenship and Multiculturalism Ontario
- MLTSD- Ministry of Labour, Immigration, Training and Skills Development
- CSP (Community Service Partnership)



Immigration, Réfugiés et Citoyenneté Canada



Strengthening the Business of Nonprofits Through Collaboration

# Our Partners



- Scarborough Furniture Bank
- Toronto Furniture Bank
- Catholic Children Aid Society of Toronto
- The Storefront
- Brands for Canada
- Council of Agencies Serving South Asians
- MCIS Language Solutions
- Aaniin Community Center
- Children's Aid Society of Toronto
- Toronto Police Service Scarborough
- COSTI
- Toronto Public Health
- YMCA- Assessment Centre
- Iranian Women's Organization of Ontario (IWOO)
- York Furniture Bank JRCC
- Charity Bed Program
- New Circle Clothing
- Scarborough Centre for Healthy Communities (SCHC)
- Council of Agencies Serving South Asians (CASSA)

# Thank You



 [www.safss.org](http://www.safss.org)

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