



Annual Report: 2022

Annual General Meeting

1200 Markham Road, Suite 214, Toronto, ON, M1H 3C3

Tel: (416) 431-4847

Website: www.safss.org

Email: reception@safss.org



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Agenda

1. 6:30 p.m.....Welcome
2. 6:35 p.m.....Land Acknowledgment
3. 6:40 p.m.....AGM Business Meeting
 - Call to Order
Chair, Board of Directors
 - Approval of 2021 AGM Minutes
Chair, Board of Directors
 - Chair's Report
Chair, Board of Directors
 - Executive Director's Report
Executive Director
 - Audited Financial Statements: Treasurer, Board
of Directors/Auditor for the Year Ending March
31, 2022
 - Approval of Auditor
Treasurer, Board of Directors
 - Nominations to SAFSS
Board of Directors
Directors: slate and nominations
 - Thanks, Motion to Adjourn
Chair, Board of Directors
4. 7:30 p.m.....Motion to Adjourn Meeting

SAFSS Annual General Meeting

SAFSS 2022 AGM

Tuesday, September 20, 2022 at 6:30 pm

Google Meet joining info

Video call link: <https://meet.google.com/djt-iutw-meo>

Or dial: (CA) +1 587-977-1287 PIN: 384 147 869#

More phone numbers: <https://tel.meet/djt-iutw-meo?pin=7716858448062>

Land Acknowledgement



“The land I am standing on today is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. I also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaties signed with multiple Mississaugas and Chippewa bands.”



To Our Stakeholders

Mission

To empower and assist our community in accessing opportunities, in building their lives and in fulfilling their dreams.



Values

- Integrity
- Trust
- Respect

Vision

A community that is equitable, inclusive, accessible, and welcoming of all.

Strategic Plan

2022 - 2025

In May of 2021 we embarked upon developing the 2022-2025 Strategic Plan. Setting out to develop a 3-year plan in the midst of the covid-19 pandemic proved to be an invaluable lesson in maintaining a disciplined approach for evaluating our purpose as an organization, and as a collective of individuals working towards a common goal.

Throughout this process we were reminded that our world will continue to rapidly change and shift as will the needs of the community we serve. Therefore, building on the strong foundation which SAFSS has developed over the past 30 years, our focus over the next three (3) years will be on Excellence (how we serve the community and function as an organization) through Innovation (in our programs, how we provide services and which partnerships are developed).

Throughout this process the Strategic Planning Committee, comprised of SAFSS staff and Board members, worked tirelessly in gathering and analyzing data. They also provided lived experience, shared client feedback and actively contributed the many discussions which took place.

Special thanks to Sudip Minhas (Executive Director) and Patrick Madden (Chair of the Board of Directors) for ensuring there was a safe space for the entire committee to participate in this process.

To support SAFSS in the development of this Strategic Plan an independent consultant, Elizabeth Jamischak, worked with the Strategic Planning Committee over an eight-month period to develop this plan.

The planning process included three phases:

01

Analysis:
The objective of the Analysis Phase is to gain a clear picture of the Current State of the organization and to begin identifying opportunities where value can be added for long-term sustainable growth.

02

Formulation:
The objective for the ‘Formulate’ phase is take the data and insights gained from the Analysis phase and determine the Strategic Options, Objectives and to develop the Strategic Plan itself.

03

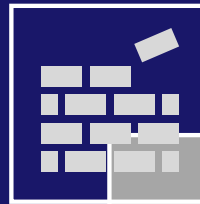
Implementation:
The goal for the implementation phase is to create a plan which promotes growth, is actionable, sustainable and flexible to shifts in the industry, economy and community needs.

The activities which took place in each phase included:



Analysis

- Review of Mission, Vision and Values
- Surveys: Clients, Stakeholders, Staff
- SWOT Analysis
- Environmental Study
- Five Forces Study
- Competitor Analysis



Formulation

- SMART Goals and Objectives
- Communication Plan
- Business Model Canvas



Implementation

- Stakeholder Analysis
- Communication Plan
- Implementation Plan

Based on the results of the activities, surveys and discussions it was determined that there would be four (4) focus areas and four (4) key priorities to propel Excellence through Innovation throughout 2022-2025.

Strategic Focus 2022 - 2025

SAFSS was founded by people who are passionate about serving those who are most vulnerable, forgotten or ignored. After 32 years we continue to be committed to focusing on these four (4) areas to help our community and the clients we serve thrive.

- Ensure newcomers are given the tools and opportunities to be a part of the Canadian system and productive members of the community
- Empower those who have experienced violence to make independent choices
- Develop programs which effectively address the true needs in the community we serve
- Strive for Excellence in everything we do and encourage creativity and innovation to meet the needs of our clients

The first Strategic Priority listed in this plan is to provide a holistic client-centered approach to our work. We believe that a holistic approach is critical in providing the highest quality of service therefore, we have adopted a holistic approach for this entire Strategic Plan. Every priority is connected, and every objective works in harmony to move the agency forward in developing Innovative programs and services delivered with the highest level of Excellence.



Key Priorities

Our last Strategic Plan had four objectives: Service Excellence, Operational Excellence, Governance & Reporting and Sustainability.

We are pleased to report that these objectives were met and SAFSS took great strides in improving the quality of our programs, our internal operations and board governance. The 2022-2025 Strategic Plan will build on the progress we made over the past four years so that SAFSS will continue to grow and realize our Focus Areas.

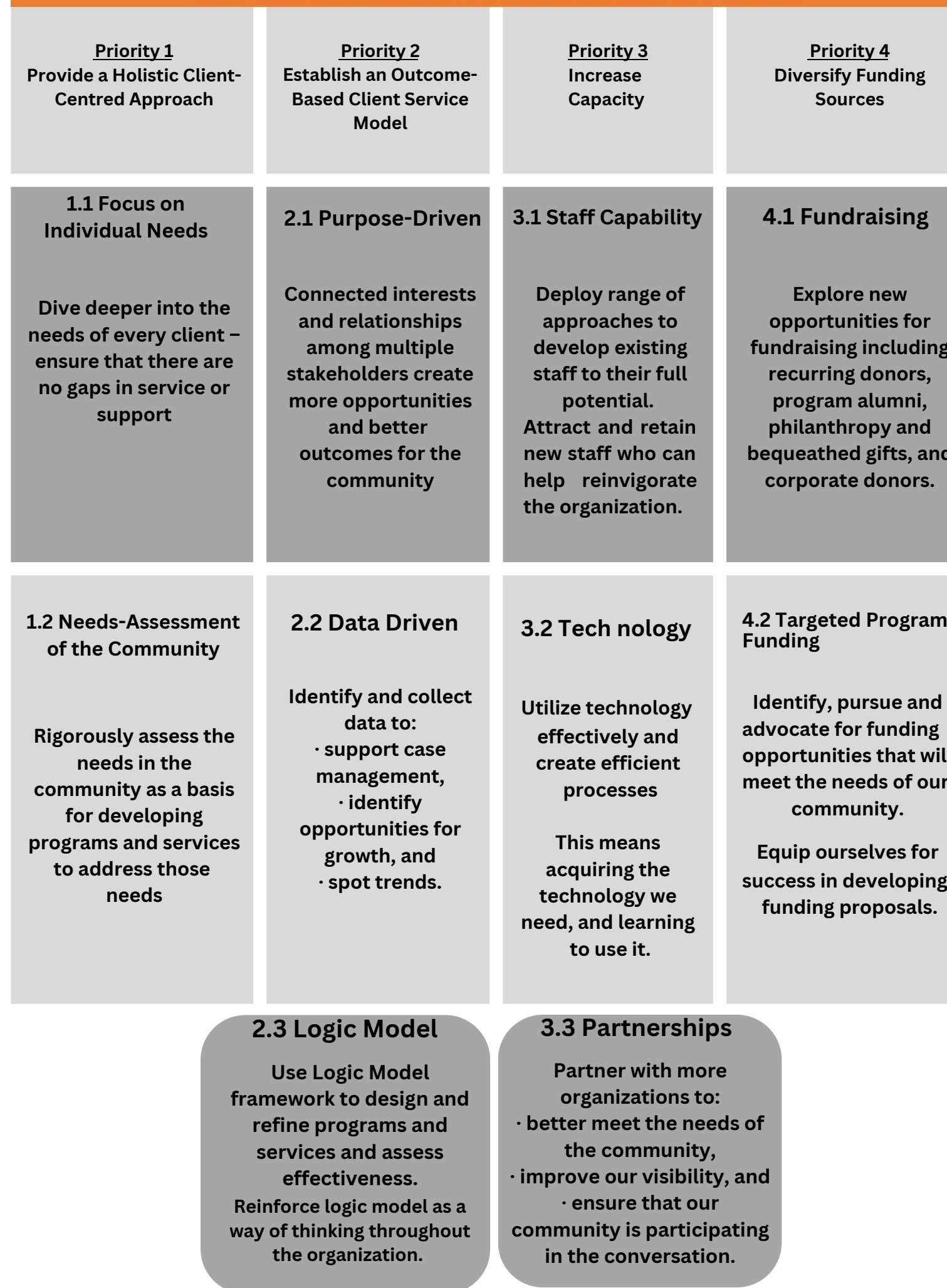
Throughout this planning process we heard from our Stakeholders, Clients, Staff and the Public to better understand the people we serve and work with. We asked about personal priorities, community needs, gaps in service and their relationship with SAFSS. Based on all the feedback we received, these key priorities emerged for us to effectively serve the community.

1	2	3	4
Take a holistic approach when engaging with clients	Establish an outcome-based client service model	Increase our capacity internally and externally	Diversify our funding sources

These priorities will provide us with a greater understanding of the needs of the people & the community we serve. We will be in a better position to identify new and innovative program opportunities and we will be able to quickly identify areas to improve the quality of our service and achieve excellence as an agency.

A summary of the strategic objectives for each priority is outlined in the following table.

Excellence through Innovation





DRAFT MINUTES

2021 Annual General Meeting

IDENTIFICATION BOX	
Meeting	Annual General Meeting
Date/Time	September 14, 2021
Location	Virtual Google Meet
	Meeting convened at 6:36 p.m., and adjourned at 7:28 p.m.

Board Members Present

- | | | |
|---------------------------|---------------------------------|-------------------------|
| 1. Patrick Madden (Chair) | 2. Jim Hadjiyanni (Vice Chair) | 3. Anupma Sharma |
| 4. Brandon Arkinson | 5. Kenneth Edeh | 6. Jonathan Evangelista |
| 7. Katherine Yep | 8. Roger Ramkissoon (Treasurer) | 9. Shalini Konanur |
| 10. Maxwell Watson | | |

Regrets:

Board Nominees

1. Mirela Paunescu 2. Abbas Hazer

Minutes

Discussion Highlights

Prior to proceeding with the formal meeting, the Chair introduced ED for the Land Acknowledgement and recognized the special guests attending the AGM:

- **Funders:** Curtis Morken, IRCC; Sheila Nayak, MCCSS.
- **Distinguished Guests:** Shameela Ahmed; Martha Orellana, OCASI, Amy Cassipullai, OCASI, Anaysjyot Kapoar, PCHS

1. AGM Business Meeting:

AGM, 2021



6. Treasurer's Report (6:45)

The Chair introduced SAFSS Treasurer, Roger Ramkissoon. The Treasurer presented the Auditor's report and the organization's financial statements for the period of April 1, 2020 to March 31, 2021. The chair opened the floor to questions using chat feature. The Treasurer moved the motion to approve financials statements and Maxwell Watson seconded the motion (6:47 p.m.). Accepted unanimously. The Treasurer moved the motion to approve appointment of auditors (SRCO) and Jim Hadjiyianni seconded it. The HR posted motion #4 using chat. The Chair oversaw the voting process. Motion of the Auditor's appointment was approved unanimously. (6:48)

7. Nominations to SAFSS Board of Directors

The Chair thanked to departing Board Members: Brandon Arkinson and Shalini Konanur. He enumerated those continuing and/or being put forward for reappointment. The Chair described the process and Kenneth Edeh introduced the two new nominees. Nominees waved when introduced. Kenneth moved the motion to approved slate of directors and Brandon Arkinson seconded the motion. The Chair oversaw voting process and the new Board members were elected. Motion was unanimously approved (6:55)

Current Board members whose terms expire in 2022 (no approval required):

- Jim Hadjiyianni
- Roger Ramkissoon

Current Board members proposed for extensions are as follows (approval required):

- Kenneth Edeh – extend for two (1) years to November 2022
- Patrick Madden – extend for one (1) year to November 2022

New Board members proposed for two (2) year terms to November 2022(approval required):



Mirela Paunescu
Abbas Hazer

8. Motion to Adjourn

Having completed the business of AGM, the Chair proposed a motion to adjourn at 6:56 p.m. The motion was seconded by Kenneth Edeh and approved unanimously.

Message from the Chair

This year will mark my sixth and final AGM as SAFSS Chair. It has been an exciting, rewarding, and at times, challenging time, but I am feeling very positive about SAFSS as I “hand over the reins”.

When I joined SAFSS, it was as part of a three-person “interim board” established to lead a renewal of SAFSS’ governance structure and address some leadership issues. I was quickly struck by the quality and commitment of front-line staff. Whatever challenges there may have been at the leadership level, the staff continued to provide quality service and meet the needs of the community. That has not changed.

At the board level, I am happy to report that things have stabilized nicely since then. We have been able to attract a well-qualified group of people to the board. With the new appointments at this year’s AGM the board will be back up to eleven members, the maximum allowable under our bylaws. The board has never been more diverse, bringing a range of personal and professional experience to the task over overseeing SAFSS’ operations.

There has also been change at the management level. In April 2019 Sudip Minas joined SAFSS as Executive Director. Since then, she has led efforts to modernize and professionalize both the administrative side of the organization and the delivery of services. That work continues, but good progress is already being made.

Just as that work was getting underway, life threw us another challenge. The way SAFSS responded to COVID-19, and found ways to continue to provide service is a great credit to the organization.

Things at SAFSS have stabilized in other ways as well. Funders are providing longer term funding commitments, and we have been able to negotiate a multi-year collective agreement with our union. Getting past the previous year-to-year uncertainty has provided stability and allowed us to plan with more confidence.

All this leaves me quite confident that this progress will continue; the agency is in good hands.

I also want to take this opportunity to pass on some thanks. Everyone at the agency was very welcoming and understanding as I learned the ropes. The same can be said for the funders as well, particularly when I filled in as Executive Director.

I look forward for many years to come to be able to point to SAFSS with pride and remember fondly my time here.



**Patrick
Madden**

Executive Director's Address



Sudip Minhas

Since last year, we at Settlement Assistance and Family Support Services (SAFSS) have further built on our capacity to adapt and face the many challenges that have accompanied this global pandemic. We built upon our knowledge and learnt from the communities we serve how to best meet their needs, provide services in an accountable and intentional way, and have since incorporated better service provisions to fulfill our mission. In tandem with that work, we have also made great strides in developing and completing our new Strategic Plan. It was a busy year and a lot of it required nimble footwork to pivot and amend our direction to align with the ever evolving needs of our communities. Both staff and volunteers have worked tirelessly to ensure that we continued to provide the best service to those needing it with both empathy and compassion.

As the pandemic continues to rage on, we here at SAFSS have noticed an increased need for services. With adequate emerging trends research being conducted across Canada, we have been able to substantiate this growing need with current increase in demand. The communities have experienced both long periods of isolation, which have a direct negative impact on their overall quality of life, and a crushing inflation rate, which has had a direct impact on the financial security. The public and private sector have never been adequate in providing services to such a large population with so many complex needs, which has invariably fallen on the non profit/charity sector, like ours, to fill in the gaps. That, in itself, has caused an acute burden on our human resources. Staff (especially in our Women's program) have seen an increased need from people in our community, but the funding levels have not increased comparatively. Ontario Non-Profit Networks' (ONN) latest paper, titled, *"State of the Sector During Uncertain Times"* states that, "Nonprofits in Ontario are in the midst of confronting fallout from the pandemic - unprecedented demand for services, a domino effect of record breaking inflation, deepening financial precarity, and a relentless HR and volunteer crisis...Without action, the erosion of Ontario's critical social infrastructure will only speed up." It is important to note that despite this unprecedented increase in their workload, the staff have continued to meet the needs of the service users with tremendous commitment.

In the midst of this pandemic and the rise of needs being experienced across Canada, it is important for us to highlight another crucial societal shift that we have collectively experienced. Perhaps unbeknownst to those not experiencing it or otherwise not tracking these figures, there has been an abhorrent 60% increase in hate crimes, racism, and anti-science sentiment, which is particularly alarming for communities of colour and women; the core representation of our service users. The growing xenophobia and racism makes our commitment more resolute, however, it also makes our work more precarious. Further, communities of colour have suffered the worst outcomes during this pandemic, both due to high levels of COVID related sickness as well as the economic impact of lockdowns. Our values and belief systems provided and continue to provide the impetus and foundation for us to continue to serve our communities with compassion and commitment.

We know that it is an amalgamation of our faith in our belief systems (whatever those may be), our collective care and compassion for the clients and communities that we serve, and harnessing of the power of knowledge that will propel the growth of our agency. By facilitating and nurturing this kind of environment, our staff can share their knowledge and experiences openly, fostering the growth of organizational knowledge to be built and amended, concurrently and systematically. Only then will our organization be poised to not only evolve during these coming years, but to plan accordingly for changing times, with a lens of focus on maintaining the values of Advocacy, Equity, Anti-Racist, and Gender Based Analysis Approach.



SAFSS' Programs and Services

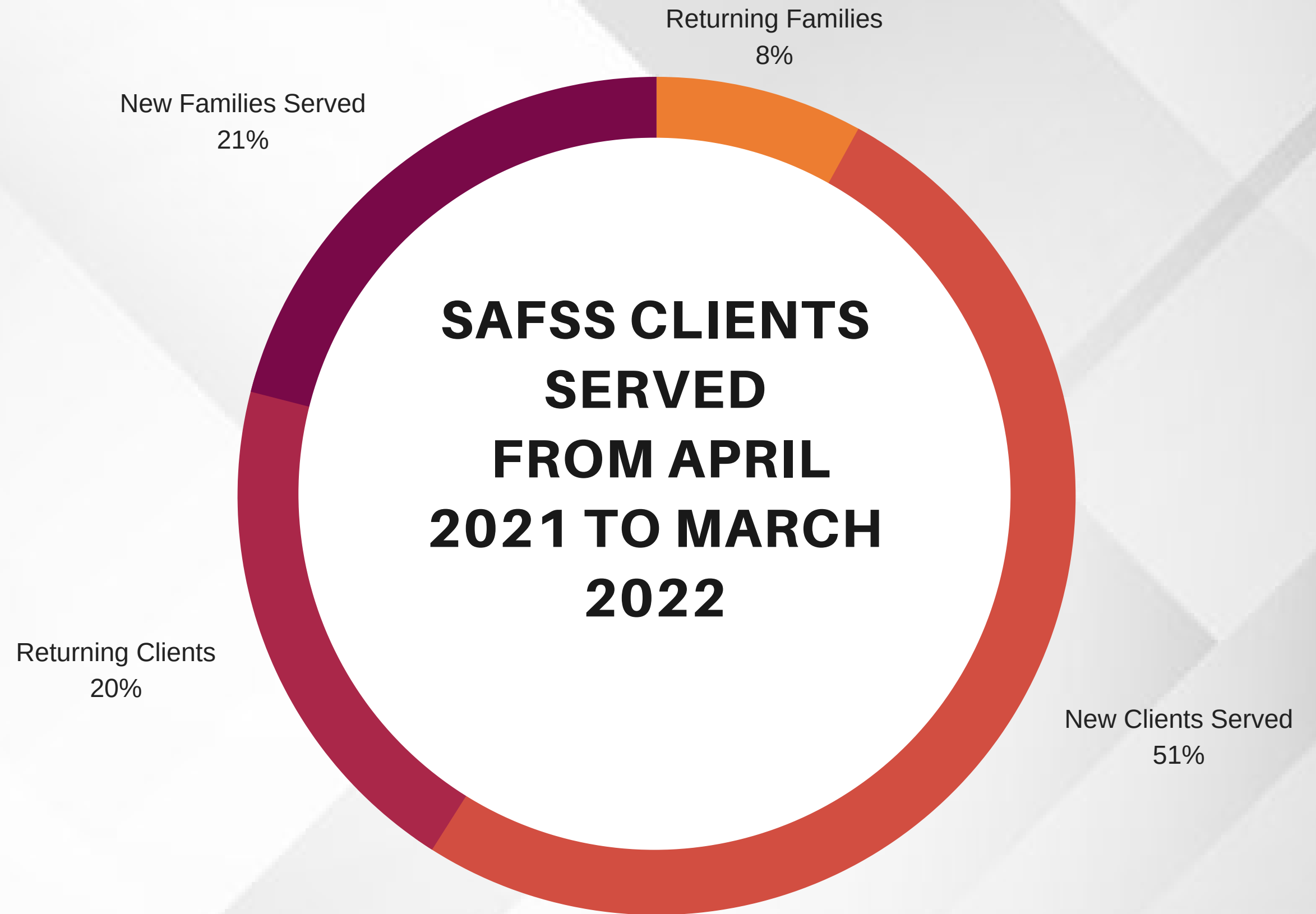
Operational Highlights

RETURNING FAMILIES

NEW CLIENTS SERVED

RETURNING CLIENTS

NEW FAMILIES SERVED





Settlement Services

We decided to come to Canada, with the hope that with hard work, high-quality education, and experience on our side, we would be able to start fresh in this beautiful country. I managed to earn a degree in Engineering from the top-ranked University in Sri Lanka and have worked in a Management position with a not-for-profit organization for over 11 years. During the time of civil war in Sri Lanka, we have faced many struggles including life-threatening ones.

Unfortunately, there were challenges right from the start such as the simple ability to be able to rent a house. We had no job, no credit history, and no references. Secondly, when I went searching for a job, I hit the proverbial wall of "Canadian Experience" which belittled my international experience and education.

I have met some really good people at SAFSS which in turn gives me the hope that the tide will turn in our favour and be able to move our life forward.

We were able to reach out to my faith community through the network connection of SAFSS. Canada felt like my home country when I was with my fellow community of people.

I am a software engineer from Afghanistan. We are 4 people. My family and I escaped from the Taliban in Afghanistan and entered Canada on April 6, 2022.

I called Macy and we chatted a little bit. She was understanding our conditions and was empathetic towards our people. I told her that I was working for the UNHCR. After the arrival of the Taliban, my life was in danger. I had no choice but to escape with my family. We talked about our needs. She patiently listened to us. She referred us to the Language/Skills Development Program at SAFSS. She said that my wife will be accepted into the LINC, and our children will go to the free child care. I will probably be accepted by (ELT). Furthermore, she provided information about the Electricity Support Program, Foodbanks, Clothing banks. Finally, she applied for furniture for our family.

I told Macy that my greatest wish is to find an employment that enables me to financially support some of the people in my home town.

I'd like to say that the guidance and advocacy of the staff at SAFSS, make a great impression to improve the quality of our lives in Canada.

Our Client's Stories





Newcomer Settlement Program (NSP)

Information and Orientation

Information & Orientation Program (I&O) addresses the settlement needs of Permanent Residents and convention refugees. This program provides settlement and integration services to newcomers by providing information, referral, and guidance to better understand life in Canada and feel empowered to make informed decisions about their settlement needs. This program allows the newcomers to have timely, useful, and accurate information that they need to make informed settlement decisions and helps newcomers to learn the Canadian system, including laws, rights, responsibilities, and how to access community resources.

Newcomer Settlement Program (NSP) provides similar services as the Information & Orientation Program (I&O) but has more flexible client eligibility criteria. NSP services are available to permanent residents, Canadian citizens, convention refugees and refugee claimants, Live-In caregivers, Visitors, Work permits, and Minister's permit holders who have special permission to remain in Canada. The goal of our Settlement team is to help newcomers fully engage in all aspects of Canadian life, social, economic, political, and cultural, and to maximize the benefits of their participation and contribution to Canadian society.

34 Group Sessions were held under IRCC Program and 8 group sessions were held under NSP in the 2021-22 fiscal year to educate, empower and assist newcomers in their settlement and integration through our workshops. Some of the topics were: Create a Professional Linked-in for Employment Opportunities, Job Search Strategies, 211 Helpline, Community Safety & Crime Prevention, Tenants & Landlords Rights, Subsidized housing, The importance of Participating in 2021 Census, Ontario Electricity Support Program (OESP), Worker's Rights During Pandemic, How to Start Your Business in Canada, Scam Alert & Fraud Prevention, , Stress & Self Care, Maintaining PR status & applying for Citizenship, Hate Crime workshop by York Regional Police, COVID -19- Vaccines Information to Protect yourself, your Family & the Community, Financial Literacy, Protect your Money, Canadian Income Tax System, Overview of Service Canada programs & services, Old Age Pension (OAS)/ Guaranteed Income Supplement (GIS), Art & Music Workshop, Theatre & Public Speaking, Violence Preventing & Rebuilding Lives -Gender Based Violence(GBV), PR Pathways for Temporary Residents, Support Services for seniors and youth, Canadian Education System, Covid-19 Vaccines, and many more.

Our settlement program team's continuous focus is to provide high-quality and valuable services to our clients to achieve their targets in their challenging times and help each newcomer coming to SAFSS with their different skills, needs, and barriers.



Investing In Neighbourhoods is a program in which Toronto Employment & Social Services partners with Community Agencies to create meaningful and rewarding jobs for Toronto residents who participate in Ontario Works (OW).

These jobs benefit OW participants by providing paid employment for one year with the opportunity to build new skills and obtain current employment references. The City of Toronto Employment and Social Services division approved two positions under the IIN program in 2021-22: Volunteer Recruitment & Coordination Worker and Event Organizer. This program is beneficial for OW participants to learn new skills plus offer extra help for SAFSS community support activities.

Investing In Neighbourhood (IIN)



Settlement Services 2021-2022



Information & Orientation Program (I&O)

- 2,137 newcomer client served
- 1,377 New Clients
- 760 Return clients



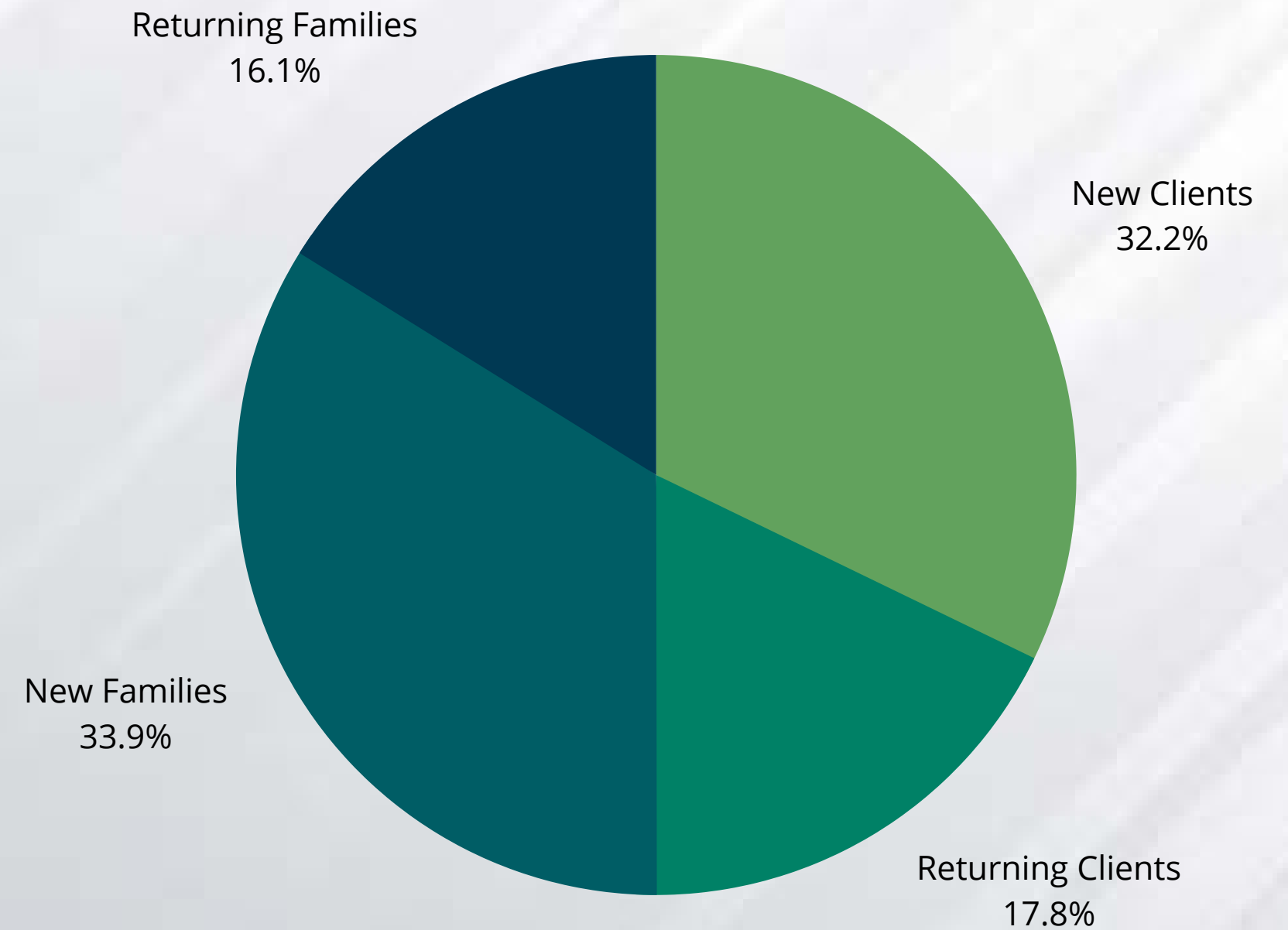
Newcomer Settlement Program (NSP)

- 479 Unique clients served
- 589 client visits for return services

Information & Orientation

April 1, 2021 - March 31, 2022

- I&O New Client Served -1377
- I&O Return Clients Served - 760
- I&O New Families Served - 575
- I&O Return Families Served - 273





Language Training and Skills Development

Online Language Classes were offered to Newcomers in all levels which included literacy, CLB 1, CLB 2, CLB 3, CLB 4 and blended class at CLB 5/6/7. We offered Citizenship, Part-time classes in the evening which often had waiting lists. In the year 2021-22, there were 463 students served in the Language Training Class and 37 students were served in the Citizenship class. 108 students progressed from their classes and IRCC certificates were presented in recognition of their progression. 18 students attending the Citizenship class completed and obtained Canadian Citizenship. The top three countries served in the Language Training Program in the year from April 2021 to March 2022 were Sri Lanka, China and Afghanistan.

Information sessions were attended by the students on relevant topics like Covid-19, Vaccinations, 211, 911, Police and Community Safety, Mobile Clinic, Canadian Tax System, Statistics Canada, Housing etc.

Online Childcare services were provided to parents and their children who attended the language training program. Activity kits and story books were distributed to children attending the program. 66 children attended the CNC (Care for Newcomer's Services) program, which catered to infants, toddlers and Preschool age groups children. The CNC (Care for Newcomer Children) staff offered Childcare services by offering virtual trips to the Zoo, Aquarium and also developing various interactive videos and activities to support the parents and their children during the Covid-19 lockdown.

NUMBER OF CLIENTS

Based on Immigration status

April 1, 2021 - March 31, 2022

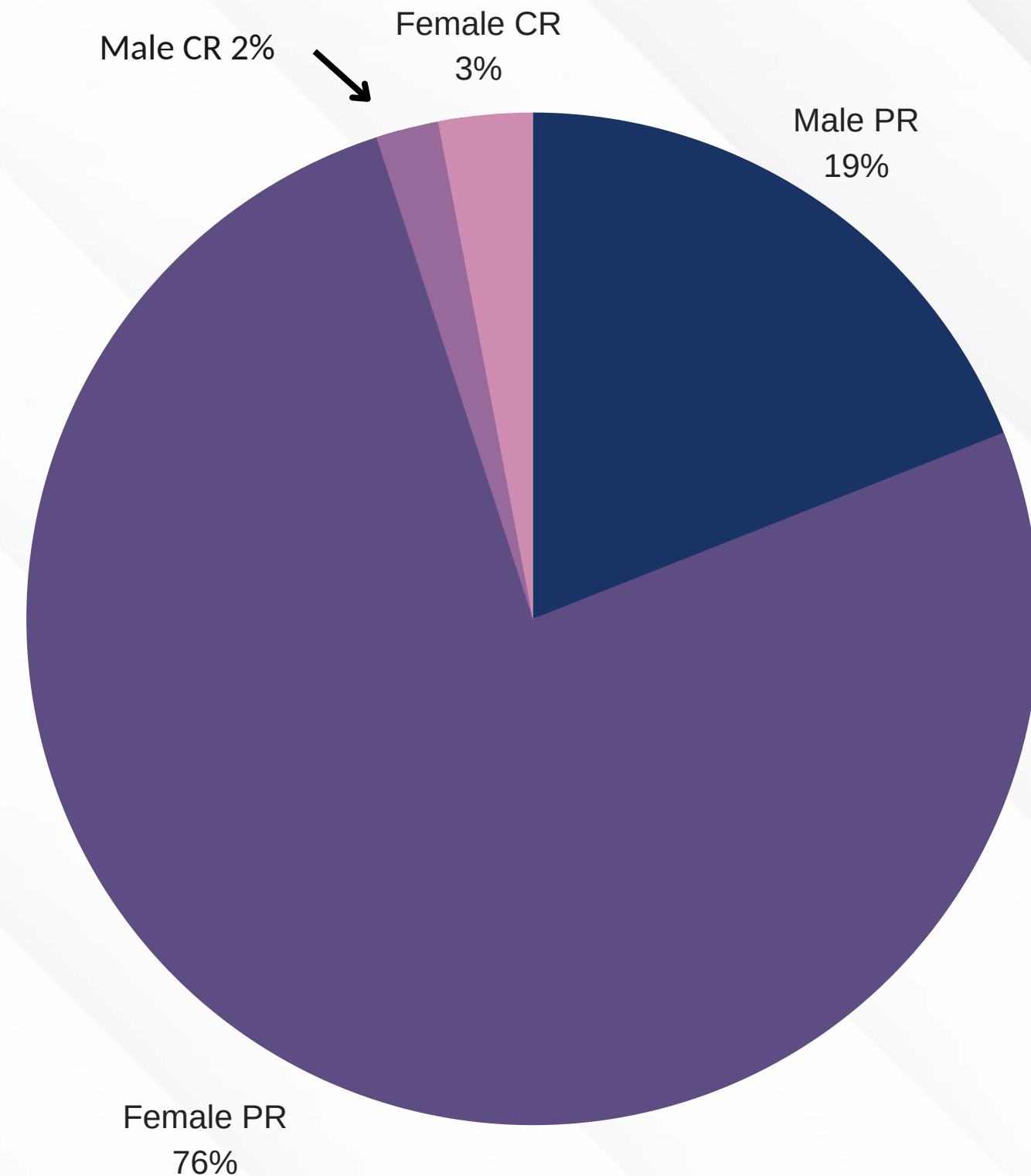
Permanent Resident - 440

- PR - 87 (MALE)
- PR - 353 (FEMALE)

Convention Refugee - 23

- CR - 7 (MALE)
- CR - 16 (FEMALE)

Total Number of Clients Served - 463



Client Story



I arrived in Canada in March 2020.

I knew that English was very important in Canada so before I immigrated I learned a little bit in Sri Lanka. After the first 2 weeks in Canada, I realized that I struggled a lot and that I really did not know how to speak with others in English. I always needed my husband's help!

I decided I needed to study English. One of my friends was already studying in LINC school, so I asked her to help me join LINC as well. By then, the pandemic started. So I had to have my Language Assessment online. The results sent me to level 3 and I started my school online. I studied every day from Monday to Friday. We learned to use Zoom and later google classroom, the classes became more and more interesting. I learned a lot of cool things.

At that time, I didn't have a tablet to do my homework, so it was a little bit challenging for me. But the school gave me one tablet to work on and that made things easier for me. I thank SAFSS for giving me the tablet which made my online learning so much easier.

The teacher helped me and clarified any questions that I had. Since I improved my speaking and I gained confidence,

after 7 months, I got a job offer at Amazon. I need to work, but did not want to stop my English learning. I talked to my teacher and together we came up with a plan: I went to work in the morning and I wrote my exercises in the evening.

But after some time I began to struggle, especially when my work schedule changed and I had to work at night.

It was really hard for me to continue my school work even though I knew how important English was. I informed my teacher about that and she encouraged me not to totally give up but try to complete part of my assignments online during the weekends. I felt motivated and so I completed my ESL Library lessons on Saturdays and Sundays and the teacher corrected and gave me feedback during the weekdays.

I feel really grateful for her encouragement and positive feedback because now my contract with Amazon has ended so I can continue my studies regularly.

My teacher is so flexible and helped me to join the class again.

I became more confident while talking in English because I had to interact with my co-workers every day.

However, I still feel that I need more structure when using English but at the same time, I now feel that I can improve much faster than before. I know that I will advance to level 4 very soon which will increase my chances of getting a better job.

Nowadays I don't always need my husband's help anymore.

Now I feel confident and I trust myself.

I would like to thank my teacher and the Canadian Government for the free class and for all the services SAFSS offers to newcomers.

It really helps us to start a new life in Canada.

Women Services



Success Story:

Maria came to us with her son and daughter. Her husband had been extremely abusive to her, and had thrown them out of their home. We immediately took her under our wing, found out what her needs were. We called Ontario works and set her up with Social Assistance right away, then called the CRA office to transfer the children's child tax benefit to her account. Next we applied for Legal aid to deal with the custody issue, and as soon as her housing application was accepted on Special Priority, she was housed in a co-op townhouse. As her confidence increased and she began to shed her fear of her ex husband, she began to explore opportunities for work. She chose to continue work as a personal support worker. She completed her Grade 12 High School diploma, and signed up for a course as a PSW. Her temperament was key in her getting employed. She remarried a friend from Sri Lanka, and her son has now graduated from Cadet School. She has a steady job and is so happy. Life is stable, and her children are well taken care of. She is grateful for the guidance provided during her time of need.

Violence Against Women Program

This program helps women and children at risk of domestic violence. We provide crisis counseling, weekly support groups, advocacy, referrals to Legal Services, Social Assistance and recreational activities.

Counselling

We provide one on one counselling and crisis counselling which includes safety planning to help women plan ahead when their safety is at risk.

Weekly Support Groups

SAFSS runs weekly support groups which have an educational component and a social component. Some of the topics covered are Conflict Resolution, Healthy and Unhealthy Relationships, Self Reflection, Health and Nutrition, Developing Self Esteem etc. This could be the only outlet for some of them to connect with others facing similar situations

Transitional Housing Support Program

The Transitional and Housing Support Program (THSP) provides assistance in procuring long term housing for victims of abuse.

Isolated Afghani Seniors

This group provides learning and socializing opportunities to break isolation and loneliness amongst seniors. Additional recreational activities help seniors stay connected.

BINGO

SAFSS is a member organization of Dolphin BINGO and our volunteers oversee and volunteer in return for a portion of the revenue generated by the BINGO Hall. BINGO supports the Violence Against Women Program, English Conversation Classes and the Client Assistance Program.

English Conversation Classes

These popular classes are held in small groups, twice a week virtually due to COVID-19. These classes are very interactive providing the students with much needed opportunities to practice daily conversation, to improve their speaking with clarity through innovative techniques.

Behavioral Change For Healthy Relationships

This program is specifically for male perpetrators. Some of the topics include Coping with Angry Feelings, Healthy Relationships, Mindful Fathering and Conflict Resolution.



NEW AND RETURNING CLIENTS

March 2021 - April 2022

CLIENT DEMOGRAPHICS:
INDIAN, PAKISTANI, BANGLADESHI, AFGHANI, IRANIAN

198

VIOLENCE
AGAINST WOMEN
PROGRAM

1424

ISOLATED
AFGHANI SENIORS

160

TRANSITIONAL
HOUSING SUPPORT
PROGRAM

330

ENGLISH CONVERSATION
CLASSES

Board of Directors



Our Funders



Ministry of
Children, Community &
Social Services

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada



Ministry of Labour,
Training and Skills
Development



CANADIAN
WOMEN'S
FOUNDATION



Our Partners

- Toronto Public Health
- YMCA- Assessment Centre
- Iranian Women's Organization of Ontario (IWOO)
- York Furniture Bank JRCC
- Charity Bed Program
- New Circle Clothing
- Toronto Furniture Bank
- Scarborough Centre for Healthy Communities (SCHC)
- Council of Agencies Serving South Asians (CASSA)

- Scarborough Furniture Bank
- Catholic Children Aid Society Of Toronto
- The Storefront
- Brands for Canada
- Council of Agencies Serving South Asians
- MCIS
- Aaniin Community Center
- Children's Aid Society of Toronto
- Toronto Police Service Scarborough
- COSTI

SAFSS Locations



SAFSS Head Office
1200 Markham Rd., Suite #214
Toronto, ON M1H 3C3
Tel: 416-431-4847
Fax: 416-431-7283
Email: reception@safss.org

SAFSS Finch Centre
5637 Finch Ave. E., Unit 8
Toronto, ON M1B 5K9
Tel: 416-293-9263
Fax: 416-293-6041
Email: indirabasu@safss.org

SAFSS Kingston Centre
4352 Kingston Rd. 2nd Floor
Scarborough, ON M1E 2M8
Tel: 416-286 3878
Fax: 416-286 7581
Email: indirabasu@safss.org

SAFSS Morningside Centre
1154 Morningside Ave. E., Suite 206
Toronto, ON M1B 3A4
Tel: 416-286-0826
Fax: 416-286-0304
Email: indirabasu@safss.org

Thank You.

