

SAFSS



SINCE 1989

Settlement Assistance &  
Family Support Services (SAFSS)

# Annual Report

April 01, 2017 - March 31, 2018

1989 - 2018

29<sup>th</sup> Annual  
General Meeting

SAFSS 1200 Markham Road, Suite 214, Scarborough ON M1H 3C3

Tel: 416-431-4847 Website: [www.safss.org](http://www.safss.org)



# SAFSS Mission



*“To assist, educate and empower newcomers, women, seniors, youth, children and families in their integration process to improve their health and quality of life, realize their fullest potential and become contributing members of the Canadian society.”*

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**SAFSS ANNUAL GENERAL MEETING**  
**Tuesday, November 23, 2018, 6:30 p.m.**  
**SAFSS LINC Morningside Centre, 1154 Morningside Ave, E**  
**Unit: 6, Toronto, ON M1B 3A4**

*Agenda*

- |    |  |  |
|----|--|--|
| 1. | 6:30 p.m. – 7:00 p.m.  | Open House – Mix and Mingle<br>(Refreshments Served)             |
| 2. | 7:00 p.m. – 8:00 p.m.  | AGM Business Meeting: Call to Order<br>Chair, Board of Directors |
|    | • Approval of 2017 AGM Minutes   | Chair, Board of Directors  |
|    | • Chair / Executive Director Report  | Chair, Board of Directors  |
|    | • Financial Report on the<br>Audited Financial Statements<br>Of the Year Ending March 31, 2018 | Treasurer, Board of Directors/<br>Auditor                        |
|    | • Approval of Auditor  | Treasurer, Board of Directors                                    |
|    | • Proposed Changes to the By-Laws  | Board of Directors   |
|    | • Nominations to SAFSS Board<br>Directors: slate and nominations                               | Chair, Board of Directors  |
|    | • Thanks and Motion to Adjourn   | Chair, Board of Directors  |





## *Message from the Chair - SAFSS 2018 Annual Report*

2018 marks 29 years of service for SAFSS. We have come a long way over those years. SAFSS started life in a basement as a small agency providing services to victims of domestic violence. Since then, we have grown to a large diversified agency providing a broad range of services to newcomers to Canada. Over the last year we have served over 18,000 clients from over 50 countries and speaking over 30 languages. Our clients range from young children being cared for while their parents receive language training to the seniors who face special challenges adapting to their new country.

2018 has been another busy and eventful year for SAFSS's board of directors. At last year's AGM our board grew from the three interim members appointed in June, 2017 to a total of seven members. Since then we have continued to recruit. By June of this year our board was fully reconstituted with eleven members as specified in our bylaws. This was an important milestone for us and for our funders. At this year's AGM we are happy to confirm the appointments of a number of people who have already been serving on the board and also to welcome three new members.

As well as growing in size, SAFSS's board also continues to grow in terms of capability and diversity. The board being presented to the membership today represents a wide variety of skills and experience (both professional and personal). Most are immigrants to Canada themselves. For some, their newcomer experience was many years ago. For others, it was quite recent. In many respects, their backgrounds parallel those of the newcomer communities we serve.

I also want to take this opportunity to thank some board members whose time on SAFSS's board is coming to an end. First, a special thank you to Shalini Konanur and Baldev Mutta. They joined SAFSS as part of the interim board and have contributed tirelessly, helping build the kind of strong governance SAFSS needs. Although Shalini and Baldev will be leaving their official roles with the board, they will both continue to advise and support us as we continue to move forward. I also want to thank two other board members who will be leaving the board after the AGM. Kienzle Modi joined the board in November last year and has been serving as our treasurer. Javier Pacheco joined us more recently, but he too has been a valued member of the team.

As this was going on at the board level, the agency continued to provide excellent service to our growing and diverse newcomer community. I want to take this opportunity to thank the management, staff and volunteers for their hard work and dedication. I continue to be impressed by their skills and commitment. I know from talking to clients the high quality of service that is being provided, and how much it is valued.

Our funders also deserve a special vote of thanks for their continued contributions and also for the consistent support and encouragement.

Finally let me thank our clients and the communities we serve. We appreciate your faith in us; we will continue to do everything we can to ensure that that faith is deserved.

*Patrick Madden*  
*Chairman, SAFSS*

# SAFSS Board Members 2018



*Board Chair-Pat Madden*



*Secretary-Yogini Parthasarathy*



*Vice Chair-Sudhir Gandhi*



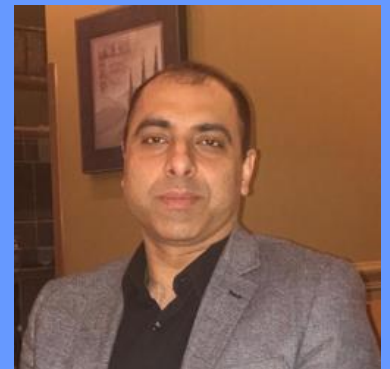
*Treasurer- Kjenzle Mody*



*Director-Baldev Mutta*



*Director-Terry Kyritsis*



*Director- Vivek Arora*



*Director-Fatih Yegul*



*Director-Shalini Konanur*



*Director-Rebeca Shafiee*



*Director Javier Pacheco*

## *Our Funders*



We would like to thank all of our funders for supporting us throughout the year and look forward to the continued support.

We are thankful to the City of Toronto for allowing SAFSS to participate in the Ontario Lottery and Gaming Corporation which enables us to generate additional revenue for domestic violence and related issues.

- Immigration, Refugees and Citizenship Canada (IRCC)
- Ministry of Children, Community and Social Services (MCCSS)
- United way of Toronto & York Region (UWTYR)
- City of Toronto
- Toronto Employment & Social Services (TESS)
- Ontario's Lottery & Gaming





Executive Director  
Finance Manager  
Manager, Family Health & Volunteer Dev.  
HR Co-ordinator  
Program Manager, LINC  
Program Manager, LINC

## SAFSS Staff 2018

Rabindra Nath Sabat  
Anne Joseph  
Zarina Sherazee  
Neelam Ahmed  
Indira Basu  
Manpreet Sodhi



### **Our Management Team**

### Our Settlement Counsellors

**Abiramy Kanagasabai, Alice Ai, Behroze Bhasin, Divina Lopez, , Macy Tatari, Navpreet Multani, Marleyns Barrios, Perminder Dhanjoon, Waheeda R. Alam**

*Services are provided in English, Hindi, Urdu, Punjabi, Bengali, Gujarati, Tamil, Dari, Farsi, Cantonese/Mandarin, Tagalog and Spanish/French languages.*

Receptionist/Intake Worker  
Coordinator, Afghani Women Outreach  
Employment Support Worker  
Event Organizer  
Community Liaison Worker  
Assistant Family Counsellor  
English Conversation Teacher

Punam Shanker/Vinitha Donthi  
Sarogul Omari  
M. Asef Mohammadi  
Vacant  
Hellai Momand  
Soraya Khalilee  
Taraneh Razaghi



Aparna Gupta  
Elena Daniella Vaduva  
Landa May Lai  
Anne Thirukumar  
Tatiana Dociu  
Alfredo Salonga  
Neli Stamenova  
Yunhua Zhang

### Our Lead Instructors – LINC

Marie J. Sarvananthan Mimoza Hoxha Valentina Khoudiakova

### Our Instructors - LINC

Dimpi Arora  
Stephen Alexander  
Prarthna Singh  
Natalia Beliaeva  
Patricia Procca  
Helen Zlotin  
Rosalinda Baguioro  
Bianca Nilanthanie Wijeshinghe



Clerical Support, LINC

Malini Devi Ratnavarathan

### Our Lead CNC Workers, LINC

**Sarojini Anthonypillai, Regina Thavaratnam, Zarqa Chishti**

### Our CNC Workers, LINC

Christine Thavarajah  
Sakilah Ganeshathasan,  
Tahira Choudhry  
Smita Patel

Dharrshini Satheeshan  
Sujata Rani Halder,  
Nahar Mirza

Farheen Farooqui ,  
Aarti Arora  
Neena Sahni

Jie Tian,  
Suparna Rani Mondal  
Parameswary Ramachandran





# SAFSS Staff 2018



*Morningside LINC Ctr. 2018*

*Finch LINC Ctr. 2018*



*Kingston LINC Ctr. 2018*



*SAFSS Management 2018*



# *Our Partners and Collaborators*

**Accessible Community Counselling and Employment Services (ACCES)**

**Agincourt Community Services Association (ACSA)**

**Brands For Canada**

**Catholic Crosscultural Services (CCS)**

**Centennial College**

**Centre for Immigrant and Community Services (CICS)**

**City of Toronto Community Development Office**

**Council of Agencies Servicing South Asians (CASSA)**

**Culturelink**

**East Scarborough Storefront**

**George Brown College**

**Hispanic Development Council**

**Iranian Women's Organization of Ontario (IWOO)**

**Mid Scarborough Hub**

**Multilingual Community Interpreter Services (MCIS)**

**Ryerson University**

**San Lorenzo Community Centre**

**Scarborough Centre for Healthy Communities**

**Scarborough General Hospital**

**Seneca College**

**South Asian Legal Clinic of Ontario (SALCO)**

**Toronto Catholic District School board**

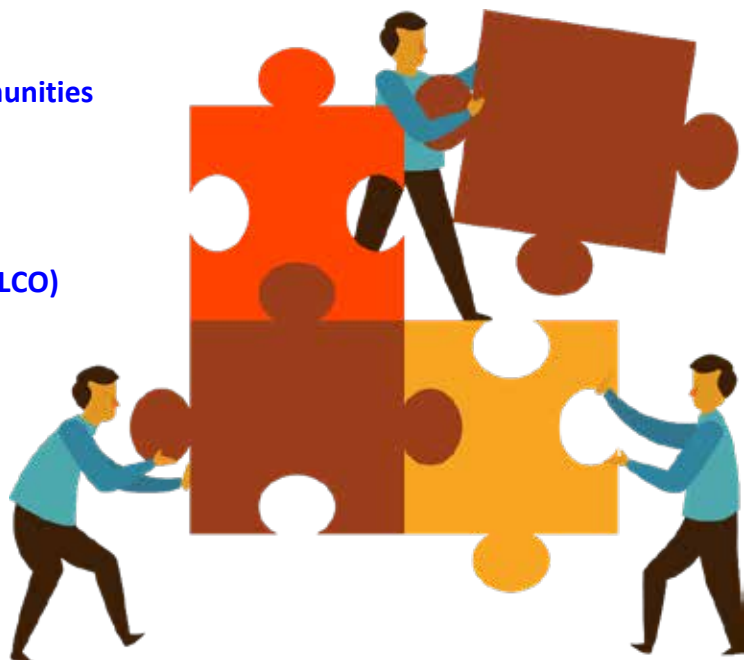
**Toronto East Quadrant LIP**

**Toronto Public Health**

**University of Toronto**

**Welcome Pack**

**Woman Abuse Council of Toronto**



# Programs & Services



SAFSS is a non - profit, charitable multi service organization providing services to diverse communities since 1989. On an average, we provide services to approximately 18,500 clients from 50 to 56 countries speaking 30 to 34 languages.

## Our free services to all communities include:

- Language/Skills Development (Three Locations)
- Orientation Services
- Newcomer Settlement Program (NSP)
- Violence Against Women & Children Program (VAW)
- Supportive Counselling for Victims of Domestic Abuse
- Supportive Counselling for Isolated Afghani Senior Women
- Volunteer Development Program (VDP)
- Investing in Neighbourhoods Initiative (IIN)
- United Way Base Grant
- Men Make A Difference

Services Provided in English, Hindi, Urdu, Punjabi, Bengali, Gujarati, Tamil, Dari, Farsi, Cantonese/Mandarin, Tagalog, Spanish and French Languages.

For details, please visit our website

[www.safss.org](http://www.safss.org)

Highlights of SAFSS VAW Conference on November 1<sup>st</sup>, 2018



# Volunteers

January- November 2018

your road to success will be  
Filled with opportunities to help others

# Many

Thanks



**Amatul WA say**

**Ahmad Sorosh**

**Aimable Ndasubira**

**Amal Idris**

**Arpita Bhattacharya**

**Awatif Babiker**

**Calister Iheonu**

**Carmel Smith**

**Deepti Gorrepati**

**Farzana Chowdhury**

**Folashade Kehinde**

**Hosna Omari**

**Joseph Jyanth**

**Jeyavathany Rajan**

**Julia Ma**

**Kamela Saer**

**Kevin Joseph Smith**

**Mahnaz Rohani**

**Merin Jose**

**Nasrin Noori**

**Nilani Ambihaibalan**

**Oluyemi Ajakaye**

**Selina Akhter**

**Shaikh Hasina**

**Shakila Bidar**

**Sivakumary Arunan**

**Satwant Bh**

**Surrya Surrya**

**Vaibhavi Shiledabaxi**

**Vinitha Donthi**

**Walya Hamdard**

**SETTLEMENT ASSISTANCE AND FAMILY SUPPORT SERVICES (SAFSS)  
SUMMARIZED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED MARCH 31, 2018**

	<b>2018</b>	<b>2017</b>	<b>2016</b>
<b>REVENUE</b>			
Government grants	3,121,388	3,070,811	3,079,113
Capital grants	-	-	680
Other income	285,738	104,972	120,318
	<u>3,407,126</u>	<u>3,175,783</u>	<u>3,200,111</u>
<b>EXPENSES</b>			
Administration	101,999	103,189	102,177
Capital purchases expensed	-	-	-
Depreciation	1,887	-	6,677
Direct program	217,130	209,347	196,941
Fundraising	15,393	18,032	19,288
Partner agency fees	-	-	-
Professional fees	31,847	57,591	26,799
Rent	677,988	648,692	640,991
Staffing	2,195,703	2,228,428	2,206,065
	<u>3,241,947</u>	<u>3,265,279</u>	<u>3,198,938</u>
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES</b>	165,179	(89,496)	1,173
<b>NET ASSETS BEGINNING OF YEAR</b>	2,506	92,002	90,829
<b>NET ASSETS END OF YEAR</b>	<u>167,685</u>	<u>2,506</u>	<u>92,002</u>
<b>COMPOSITION OF NET ASSETS</b>			
Unrestricted resources	167,685	2,506	5,043
Invested in capital assets	-	-	-
Internally restricted reserves	-	-	86,959
	<u>167,685</u>	<u>2,506</u>	<u>92,002</u>

*Complete audited financial statements are available from the offices of the corporation.*

# SAFSS Gala Highlights- 2017





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- LINC Kingston Ctr. 4352 Kingston Rd. Scarborough, ON M1E 2M8  
Tel: 416-286-3878 Fax: 416-286-7581 E-Mail: [linckingston@safss.org](mailto:linckingston@safss.org)
  
- LINC Morningside Ctr. 1154 Morningside Ave. E. Unit #206 Scarborough, ON M1B 3A4  
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