



*Settlement Assistance  
and  
Family Support Services  
(SAFSS)*

*1989 - 2016*

*Annual General  
Meeting*

*April 01, 2015 - March 31, 2016*

*2016 Booklet Created & Designed By: Neelam Ahmed*

# SAFSS Mission



*“To assist, educate and empower newcomers, women, seniors, youth, children and families in their integration process to improve their health and quality of life, realize their fullest potential and become contributing members of the Canadian society.”*

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# *Annual General Meeting*

*Friday June 3<sup>rd</sup>, 2016*

## *AGENDA*

- \* *Welcome by Chairperson of the Board at 6:30 P.M.*
- \* *Call the Meeting to Order*
- \* *Approval of Agenda*
- \* *Approval of the Minutes of September 25<sup>th</sup>, 2015 AGM*
- \* *Reports from the Chairperson and Executive Director*
- \* *Report from the Auditor*
- \* *Appointment of Auditor for the year 2016-2017*
- \* *Approval of Amendments to SAFSS by Law #1*
- \* *Confirmation of Appointment of Board of Directors*
- \* *Staff Recognition and Presentation of Awards*
- \* *Vote of Thanks and Adjournment*





## **Report from the Chairperson and Executive Director**

This past year, as per our mission, SAFSS has facilitated thousands of newcomer children, youth, women, men and seniors to successfully settle and integrate into the Canadian society and become contributing members of Canadian society. Our linguistically and culturally appropriate settlement services reflect professional services, high quality, client centred and empowering approach that includes transparency and accountability to our funders and the community.

The Violence Against Women and Children has been one of our flagship programs. SAFSS has addressed the overt and covert issues of domestic violence against women and children and coordinated effectively with shelters, police, legal bodies to safe guard the victims of abuse in our community. SAFSS has made outstanding contributions to ensure safety of women and children, empower the victims of abuse and facilitate them to lead a positive and fulfilling life.

We are proud to report that SAFSS has achieved all the key deliverables of 2012-2015 Strategic Plan such as increasing program effectiveness, making a better work environment, serving diverse communities and building solid partnerships to address the needs of our community. We are committed to initiative our next strategic planning for 2016-2020 during the summer of this year.

We take this opportunity to thank all our funders for their contribution and support towards our mission; our staff and volunteers for their hard work; and our Board of Directors for their wisdom and vision. Lastly, we thank our diverse communities for their support.

We are also unconditionally committed to make this year a very productive year.

We wish a very good evening to all of you.



**Asghar Naqvi**  
Board Chair

**Rabindra Nath Sabat**  
Executive Director

# Board of Directors

(April 1<sup>st</sup>, 2015 - March 31<sup>st</sup>, 2016)



<i>Mr. Asghar Naqvi</i>	<i>Chairperson</i>
<i>Ms. Faezeh K. Nejad</i>	<i>Vice-Chair</i>
<i>Mr. Moin Ahmed</i>	<i>Treasurer</i>
<i>Mr. Syed M. Hussain</i>	<i>Secretary</i>
<i>Ms. Hibah Sidaat</i>	<i>Youth Director</i>
<i>Ms. Rita Jethi</i>	<i>Director</i>
<i>Ms. Samira Shaikh</i>	<i>Director</i>
<i>Mr. Muhammad Azeem Rafiq</i>	<i>Director</i>
<i>Mr. Shahid Khan</i>	<i>Director</i>





# Staff Members

*(April, 2015- March 2016)*



Executive Director	John Lewis Carey/Rabindra Nath Sabat
Program Director	Rabindra Nath Sabat
Finance Manager	Anne Joseph
Manager, Family Health & Volunteer Dev.	Zarina Sherazee
Administrative Co-coordinator	Neelam Ahmed
Receptionist/Intake Worker	Ayesha Akhter/ Tharvena Paskarathevan

## Settlement Counsellors

Abiramy Kanagasabai	Alice Ai
Behroze Bhasin	Cristina Osores-Carrera
Divina Lopez	Navpreet Multani
Macy Tatari	Perminder Dhanjoon
Waheeda R. Alam	
Coordinator, Afghani Women Outreach	Sarogul Omari
Community Liaison Worker	Mohammad Suleman Sherzai
Assistant Family Counsellor	Soraya Khalilee
English Conversation Teacher	Taraneh Razaghi
Program Manager, LINC	Indira Basu
Program Manager, LINC	Manpreet Sodhi
Clerical Support, LINC	Malini Devi Ratnavarathan



## Lead CNC Workers, LINC

Sarojini Anthonypillai , Regina Thavaratnam	Zarqa Chishti
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## CNC Workers, LINC

Christine Thavarajah	Dharrshini Satheeshan/Shanzida Kabir
Farheen Farooqui	Jie Tian
Sakilah Ganeshathasan	Sujata Rani Halder/Vimalamma Nossun
Aarti Arora	Kohinoor Begum
Parvin Hossain	Tahira Choudhry
Nahar Mirza	Nasreen Ahmad
Neena Sahnii	Parameswary Ramachandran
Smita Patel	Suparna Rani Mondal

## Lead Instructors – LINC

Marie J. Sarvananthan	Mimoza Hoxha	Valentina Khoudiakova
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## Instructors-LINC

Aparna Gupta	Dimpi Arora
Elena Daniella Vaduva	Stephen Alexander
Landa May Lai	Prarthna Singh
Anne Thirukumar	Natalia Beliaeva
Tatiana Dociu	Patricia Proca
Alfredo Salonga	Neli Stamenova
Helen Zlotin	Radmila Rakas
Rosalinda Baguioro	Yunhua Zhang



## Volunteers 2015-2016

Amatul Wasay  
Antoeujine  
Paulratnaatharan  
Asma Shahzadi  
Awatif Babiker  
Barbara Salmon-Myles  
Catalina Ramirez  
Douglas Myles  
Eswary  
Kaliyngavarathan  
Eva Georgiev  
Farzana Ali  
Forida Begum  
Fouzia Samara  
Gemechis Lemi  
Beyene  
Ghazala Hasany  
Gurvinder (Neena)  
Jaswal  
Jasintha  
Santhankrishnan  
Jayshreeben Prajapati  
Jeyavathany Rajan  
Jing (Helen) Kuang  
Jovan Mladenovic  
Jyoti Adhikari  
Mahnaz Rohani  
Manjiri Bhalerao  
Masuma Rasheed  
Nasrin Noori

Natasha Uthayakumar  
Nilany Consley  
Nima Omar  
Nusrat Anjum Sarwar  
Parvaneh Mirzaie  
Pragnya Nagar  
Raghavi Indrathas  
Raja M. Anwar  
Rathithevy Jegathees  
Rekha Chhetri  
Samiya Nujat  
Sanjana Pandya  
Satwant Kaur Bhatoo  
Sejal Shah  
Shafiqa Gharwal  
Shanzida Kabin  
Shanzida Kabir  
Sivakumary Arunan  
Sumathy Thevarajah  
Vaibhavi Shiellarbaxi  
Vimala Nosum  
Walya Hamdard  
Yeganeh Gibson



Thank  
YOU!

## Our Funders



*We would like to thank all our funders for supporting us throughout the year. We look forward to their continued support. We are thankful to City of Toronto for letting us participate in the Bingo Gaming and Lottery, enabling us to generate revenue for domestic violence and related issues.*

- **Immigration Refugees & Citizenship Canada (IRCC)**
- **Ministry of Citizenship, Immigration and International Trade (MCIIT)**
- **Ministry of Community and Social Services (MCSS)**
- **United Way Toronto & York Region (UWTYR)**
- **City of Toronto/Toronto Employment & Social Services (TESS)**

## Our Partners

ACCESSIBLE COMMUNITY COUNSELING & EMPLOYMENT SERVICES (ACCES)  
AGINCOURT COMMUNITY SERVICES ASSOCIATION (ACSA)  
CATHOLIC CROSSCULTURAL SERVICES (CCS)  
CENTRE FOR IMMIGRANT AND COMMUNITY SERVICES (CICS)  
CITY OF TORONTO COMMUNITY DEVELOPMENT OFFICE (NAP)  
COUNCIL OF AGENCIES SERVING SOUTH ASIANS (CASSA)  
CULTURELINK  
EAST SCARBOROUGH STORE FRONT  
HISPANIC DEVELOPMENT COUNCIL  
IRANIAN WOMEN'S ORGANIZATION OF ONTARIO (IWO)  
MID SCARBOROUGH HUB  
MULTILINGUAL COMMUNITY INTERPRETER SERVICES (MCIS)  
SAN LORENZO COMMUNITY CENTRE  
SCARBOROUGH CENTRE FOR HEALTHY COMMUNITIES  
SCARBOROUGH GENERAL HOSPITAL (GLOBAL RESOURCE CTR.)  
SOUTH ASIAN LEGAL CLINIC OF ONTARIO (SALCO)  
TORONTO CATHOLIC DISTRICT SCHOOL BOARD  
TORONTO EAST QUADRANT LIPS  
TORONTO PUBLIC HEALTH  
WELCOME PACK  
(WINDFALL CLOTHING SERVICES (NEW NAME- BRANDS FOR CANADA)  
WOMEN ABUSE COUNCIL OF TORONTO (WACT)





# ***Programs and Services 2015 – 2016***



*SAFSS is a non-profit, charitable multiservice organization providing services to diverse communities since 1989. In 2015-2016, we provided services to approximately 18,000 clients from 56 countries speaking 34 languages. Our services are free and available to all communities.*

- 1. Language/Skills Development Training - 3 Locations**
- 2. Orientation Services**
- 3. Newcomer Settlement Program**
- 4. Violence Against Women & Children Program**
- 5. Supportive Counselling for Victims of Domestic Abuse**
- 6. Supportive Counselling for Isolated Afghani Senior Women**
- 7. Volunteer Development Program**
- 8. Investing In Neighbourhood Initiative**

*Services are provided in English, Hindi, Urdu, Punjabi, Bengali, Gujarati, Tamil, Dari, Farsi, Cantonese/Mandarin, Filipino/Tagalog and Spanish/French languages.*

***For details, please visit our website: [www.safss.org](http://www.safss.org)***

# Highlights of Asian Heritage Day on May 13, 2016



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# Highlights of Asian Heritage Day on May 13, 2016



**SETTLEMENT ASSISTANCE AND FAMILY SUPPORT SERVICES  
(SAFSS) SUMMARIZED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED MARCH 31, 2016**

	<b>2016</b>	<b>2015</b>	<b>2014</b>
<b>REVENUE</b>			
Government grants	3,079,113	3,099,533	3,108,650
Capital grants	680	680	5,621
Other income	120,318	110,319	88,234
	3,200,111	3,210,532	3,202,505
<b>EXPENSES</b>			
Administration	102,177	106,958	103,917
Capital purchases expensed	-		
Depreciation	6,677	6,684	11,642
Direct program	196,941	184,123	166,494
Fundraising	19,288	19,905	24,240
Partner agency fees	-	-	
Professional fees	26,799	25,359	24,465
Rent	640,991	641,506	636,543
Staffing	2,206,065	2,226,283	2,244,108
	3,198,938	3,210,818	3,211,409
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES</b>	1,173	(286)	(8,904)
 NET ASSETS BEGINNING OF YEAR	 90,829	 91,115	 100,019
 NET ASSETS END OF YEAR	 92,002	 90,829	 91,115
<b>COMPOSITION OF NET ASSETS</b>			
Unrestricted resources	5,043	(2,127)	(7,845)
Invested in capital assets	-	5,997	12,001
Internally restricted reserves	86,959	86,959	86,959
	92,002	90,829	91,115

*Complete audited financial statements are available from the offices of the corporation.*



# Group Picture of SAFSS Board 2016



SAFSS Asian Heritage Day 2016





*SAFSS Charitable Registration Number 132638719RR0001*

**SAFSS 1200 Markham Rd., Suite 214, Scarborough, ON M1H 3C3 Tel: (416) 431-4847**

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