

26th *Annual General Meeting*

2014-2015 Annual Report

*Settlement Assistance &
Family Support Services
(SAFSS)*

1989 - 2015

SAFSS



SINCE 1989

SAFSS Mission

“To assist, educate and empower newcomers, women, seniors, youth, children and families in their integration process to improve their health and quality of life, realize their fullest potential and become contributing members of the Canadian society.”



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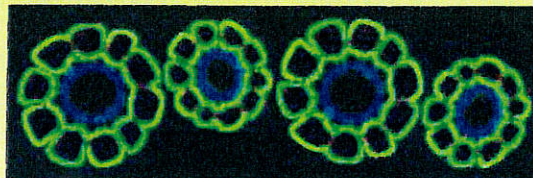
Annual General Meeting (AGM)

Friday September 25th, 2015



AGENDA

- * *Welcome by Chairperson of the Board at 6:30 P.M.*
- * *Call the Meeting to Order*
- * *Approval of Agenda*
- * *Approval of the Minutes of October 30th, 2014 AGM*
- * *Reports from the Chairperson and Executive Director*
- * *Report from the Auditor*
- * *Appointment of Auditor for the year 2015-2016*
- * *Approval of Amendments to SAFSS By Law #1*
- * *Confirmation of Appointment of Board of Directors*
- * *Staff Recognition and Presentation of Awards*
- * *Vote of Thanks and Adjournment*





Report from the Chairperson and Executive Director

2014-2015 has been a significant year for SAFSS as we have successfully graduated to our 26th year of dedicated service to our community. SAFSS has continued to grow as our client profile has substantially grown that reflects diversity and multiplicity of Canadian society. Last year alone, SAFSS have served approximately 18,500 clients from 56 countries speaking 34 languages.

A diverse and highly committed Board, 62 dedicated staff, 4 service centres strategically located in East Toronto offering multiple services, 4 itinerant locations to cater to diverse clients and approximately 100 committed volunteer including placement students were responsible for the accomplishments we have made last year. We take this opportunity to acknowledge and thank the contribution of our funders, donors and partner agencies because without their support the journey would not have been so smooth.

It is also relevant to mention here that our client centred approach, culturally appropriate services, accountability to the funder, community and key stakeholders have earned SAFSS a good reputation in our community. Our services are also provided in a manner that respects the rights and dignity of each client that fosters independence and empowerment within the community. SAFSS has played an outstanding role in our community to help new immigrants to successfully settle and integrate into Canadian society and culture. Additionally, addressing violence against women and children has been one of our flagship programs that were initiated in 1991 and SAFSS have made outstanding contributions to ensure safety of women and children, empower the victims of abuse and facilitate them to lead a positive and fulfilling life.

Additionally, SAFSS has achieved all the key deliverables of 2012-2015 Strategic Plan such as increasing program effectiveness, making a better work environment, serving diverse communities and building solid partnerships to address the needs of our community.

Recently, the Board has diligently completed the recruitment of a new Executive Director due to the voluntary retirement of Kazi Hoque who served the organization for 13 years. The Board has appointed John Carey as the new Executive Director effective September 08, 2015 who brings 27 years of experience in nonprofit sector in Toronto.

We would like to take this opportunity to thank all of our funders for their contribution and support towards our mission; our staff and volunteers for their hard work; and our Board of Directors for their wisdom and vision. Lastly, we thank our community for providing SAFSS with the opportunity to assist them in reaching their goals.

Have a great evening.

Asghar Naqvi
Chairman, Board of Directors

John Carey
Executive Director



Board of Directors

(April 1st, 2014 - March 31st, 2015)

<i>Mr. Asghar Naqvi</i>	<i>Chairperson</i>
<i>Ms. Faezeh K, Nejad</i>	<i>Vice-Chair</i>
<i>Mr. Moin Ahmed</i>	<i>Treasurer</i>
<i>Mr. Sohaib Perwaiz</i>	<i>Secretary</i>
<i>Mr. Srinivasan Suppiramaniam</i>	<i>Director</i>
<i>Mr. Syed M. Hussain</i>	<i>Director</i>
<i>Mr. Siva Kandiah</i>	<i>Director</i>
<i>Ms. Robin Osmond</i>	<i>Director</i>
<i>Ms. Kimia Rahbar-Dehghan</i>	<i>Youth Director</i>
<i>Ms. Hibah Sidat</i>	<i>Youth Director</i>





Staff Members

(April, 2014 - March 2015)

Executive Director
Program Director
Finance Manager
Manager, Family Health & Volunteer Dev.
Administrative Co-coordinator
Receptionist/Intake Worker

Dr. Kazi Hoque
Rabindra Nath Sabat
Anne Joseph
Zarina Sherazee
Neelam Ahmed
Ayesha Akhter/Afroza Jasmine



Settlement Counsellors

Usha Chhabra
Perminder Dhanjoon
Waheeda R. Alam
Alice Ai
Cristina Osores-Carrera

Abiramy Kanagasabai
Macy Tatari
Behroze Bhasin
Divina Lopez

Coordinator, Afghani Women Outreach
Community Liaison Worker
Employment Support Worker
Event Organizer

Sarogul Omari
Amar Maharaj
Sadia Rafiq
Vacant

Program Manager, LINC
Program Manager, LINC
Clerical Support, LINC

Manpreet Sodhi
Indira Basu
Malini Devi Ratnavarathan

Lead CNC Workers, LINC

Sarojini Anthonypillai

Regina Thavaratnam
Zarqa Chishti

CNC Workers, LINC

Christine Thavarajah
Farheen Farooqui
Sakilah Ganeshathasan
Aarti Arora
Parvin Hossain
Nahar Mirza
Neena Sahni
Smita Patel

Dharrshini Satheeshan
Jie Tian
Sujata Rani Halder
Kohinoor Begum
Tahira Choudhry
Nasreen Ahmad
Parmeshwary Ramachandran
Suparna Rani Mondal



Lead Instructors - LINC

Marie J. Sarvananthan
Valentina Khoudiakova

Mimoza Hoxha

Instructors-LINC

Aparna Gupta
Elena Daniella Vaduva
Landa May Lai
Anne Thirukumar
Tatiana Dociu
Alfredo Salonga
Helen Zlotin
Rosalinda Baguioro

Dimpi Arora
Stephen Alexander
Prarthna Singh
Natalia Beliaeva
Octavia Proca
Neli Stamenova
Radmila Rakas
Yunhua Zhang

*SAFSS cordially invites all to
attend Annual Gala Dinner*



Settlement Assistance & Family Support Services

1200 Markham Rd., Suite 214, Scarborough, ON M1H 3C3
Website: www.safss.org

SAFSS 26th Annual Gala Dinner
On Friday, November 20th, 2015 at 6:30 p.m.

Chandni Grand Banquet Hall

3895 McNicoll Ave., Toronto, ON M1X 1E7, Tel: 416 519 9773



*Music, Dance, Entertainment,
Door Prizes, Raffle Draw,
Sumptuous Dinner and Much More...*



Community Ticket



Corporate Ticket

For more information please call Reception at
Tel: 416-431-4847 Ext. 221 or 232



Volunteers 2014 – 2015

April 1st, 2014 - March 31st, 2015



Amatul Wasay

Belgin Yilmaz

Bhavna Dave

Daniela Coca

Dharsika Mathiyalagan

Eswary Kaliyngavarathan

Eva Georgiev

Ginalyn Maguinda

Gurvinder Jaswal

Jasintha Santhanakrishnan

Jayshreeben Prajapati

Jeyavathany Rajan

Mahnaz Rohani

Meherun Islam

Mohammad S. Sherzai

Mohani Sowdagar

Nasreen Noori

Nima Niknejad

Rahela Rahimy

Raja M. Anwar

Rathi Theyy. J

Sadaf Nadeem

Seema Fernandes

Seema Kapadia

Shahzadi Asma

Shanzida Kabir

Shazia Shaikh

Sivakumary Arunan

Sumathy Thevarajah

Sumathy Thevarajah

Sveta Kohli

Swain Hussain

Tasnuva Bashar

Vimala Nosum

Walya Hamdard

Yam Bahadur Gajmer

Thank
You!





Programs and Services 2014 – 2015

SAFSS is a non-profit, charitable multiservice organization providing services to diverse communities since 1989. In 2014-2015, we provided services to approximately 18,500 clients from 56 countries speaking 34 languages. Our services are free and available to all communities.

1. Language/Skills Development Training - 3 Locations
2. Orientation Services
3. Newcomer Settlement Program
4. Violence Against Women & Children Program
5. Supportive Counselling for Victims of Domestic Abuse
6. Supportive Counselling for Isolated Afghani Senior Women
7. Volunteer Development Program
8. Community Connections for Seniors
9. Investing In Neighbourhood Initiative

Services are provided in English, Hindi, Urdu, Punjabi, Bengali, Gujarati, Tamil, Dari, Farsi, Cantonese/Mandarin, Filipino/Tagalog and Spanish/French languages.

For details, please visit our website: www.safss.org



Our Funders



We would like to thank all our funders for supporting us throughout the year. We look forward to their continued support. We are thankful to City of Toronto for letting us participate in the Bingo Gaming and Lottery, enabling us to generate revenue for domestic violence and related issues.

- **Citizenship and Immigration Canada (CIC)**
- **Ministry of Citizenship, Immigration and International Trade (MCIIT)**
- **Ministry of Community and Social Services (MCSS)**
- **United Way Toronto & York Region (UWTYR)**
- **City of Toronto**

Our Partnerships & Collaborations

ACCESSIBLE COMMUNITY COUNSELING & EMPLOYMENT SERVICES (ACCES)
AGINCOURT COMMUNITY SERVICES ASSOCIATION (ACSA)
CATHOLIC CROSSCULTURAL SERVICES (CCS)
CENTRE FOR IMMIGRANT AND COMMUNITY SERVICES (CICS)
CITY OF TORONTO COMMUNITY DEVELOPMENT OFFICE (NAP)
COUNCIL OF AGENCIES SERVING SOUTH ASIANS (CASSA)
CULTURELINK
EAST SCARBOROUGH STORE FRONT
HISPANIC DEVELOPMENT COUNCIL
IRANIAN WOMEN'S ORGANIZATION OF ONTARIO (IWO)
MID SCARBOROUGH HUB
MULTILINGUAL COMMUNITY INTERPRETER SERVICES (MCIS)
SAN LORENZO COMMUNITY CENTRE
SCARBOROUGH CENTRE FOR HEALTHY COMMUNITIES
SCARBOROUGH GENERAL HOSPITAL
SOUTH ASIAN LEGAL CLINIC OF ONTARIO (SALCO)
TORONTO CATHOLIC DISTRICT SCHOOL BOARD
TORONTO EAST QUADRANT LIPS
TORONTO PUBLIC HEALTH
WELCOME PACK
WINDFALL CLOTHING SERVICES
WOMEN ABUSE COUNCIL OF TORONTO (WACT)



SAFSS Staff with Board and Executive Director on September 8th, 2015 at Head Office



SAFSS Staff with Board and Executive Director ↕



**SETTLEMENT ASSISTANCE AND FAMILY SUPPORT SERVICES
(SAFSS) SUMMARIZED FINANCIAL STATEMENTS
FOR THE YEAR ENDED MARCH 31, 2015**

	2015	2014	2013
REVENUE			
Government grants	3,099,533	3,108,650	3,025,205
Capital grants	680	5,621	8,543
Other income	110,319	88,234	89,127
	<u>3,210,532</u>	<u>3,202,505</u>	<u>3,122,875</u>
EXPENSES			
Administration	106,958	103,917	101,096
Capital purchases expensed	-		
Depreciation	6,684	11,642	14,547
Direct program	184,123	166,494	153,905
Fundraising	19,905	24,240	14,783
Partner agency fees	-		
Professional fees	25,359	24,465	26,179
Rent	641,506	636,543	646,214
Staffing	2,226,283	2,244,108	2,186,257
	<u>3,210,818</u>	<u>3,211,409</u>	<u>3,142,981</u>
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	(286)	(8,904)	(20,106)
NET ASSETS BEGINNING OF YEAR	91,115	100,019	120,125
NET ASSETS END OF YEAR	<u>90,829</u>	<u>91,115</u>	<u>100,019</u>
COMPOSITION OF NET ASSETS			
Unrestricted resources	(2,127)	(7,845)	(4,962)
Invested in capital assets	5,997	12,001	18,022
Internally restricted reserves	86,959	86,959	86,959
	<u>90,829</u>	<u>91,115</u>	<u>100,019</u>

Complete audited financial statements are available from the offices of the corporation.

Highlights of SAFSS - Heritage Day on May 29th, 2015



SAFSS Charitable Registration Number 132638719RR0001



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*LINC Kingston Ctr. 4352 Kingston Rd. Scarborough, ON M1E 2M8
Telephone (416) 286-3878, Fax: (416) 286-7581, E-mail: linckinaston@safss.org*



*LINC Morningside Ctr. 1154 Morningside Ave. E. Unit #206, Scarborough, ON M1B 3A4
Telephone: (416) 286-0826, Fax: (416) 286-0304, E-mail: msodhi@safss.org*

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September 8th,
2015



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